

Welcome to Audiology



Patient Information

Audiology Service










Easy Read Information










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Introduction
















<p>We look forward to meeting you.</p>	
<p>We are based at The Thomas Linacre Centre in Wigan and Leigh Infirmary.</p>	
<p>When you arrive at reception, let them know you are here and take a seat in the waiting room.</p>	
<p>The Audiologist would like to get to know you, have a look in your ears and you may be asked to listen to some sounds using headphones.</p>	
<p>Please complete the following information or ask a relative or friend to support you and bring it to your appointment.</p>	
<p>My communication: How do you like to let others know what you are thinking? For example, talking, singing, pointing, facial expressions.</p>	
<p>My General Health: Please let the Audiologist know if you are taking any medication.</p>	
<p>Have your ears been checked by your GP surgery? If so, are they clear of wax?</p>	

**Let the Audiologist know how you feel.
Please circle your answer.**

I am okay going into a new place and meeting new people.			
I will be okay if the Audiologist looks in my ear.			
I will be okay wearing headphones.			

My Hearing:

Part 1: Can you think of any listening situations in which you experience some difficulty hearing? Please list up to 5 situations.

Situation	How do you feel? Please circle your answer.		
1.			
2.			
3.			
4.			
5.			

Part 2: We would like you to complete this section after attending your first appointment with the Audiologist.

Have you noticed any improvement or difference with the situations listed above?

1.	  
2.	  
3.	  
4.	  
5.	  

Acknowledgement

This document is based on information designed by HaLD (Hearing and Learning Disability Special Interest Group).

<http://www.hald.org.uk/>

Please use this space to write notes/reminders.

Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends and carers.

Contact Us

Tel: 01942 822376 (Monday to Friday 9am to 4pm)

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Ask 3 Questions

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the pros and cons of each option for me?
3. How do I get support to help me make a decision that is right for me?



How We Use Your Information

For details on how we collect, use and store the information we hold about you, please take a look at our “how we use your information” leaflet which can be found on the Trust website: https://www.wwl.nhs.uk/patient_information/leaflets

This leaflet is also available in audio, large print, braille and other languages upon request. For more information please ask in department/ward.

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