

Treatment Rooms Leigh Infirmary

Patient Information

Day Surgery

Ward 3, Leigh Infirmary

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Welcome to the Treatment Rooms

Leigh Infirmary
The Avenue
Leigh
WN7 1HS

Telephone: 01942 264261 Monday to Thursday 7:30am to 8:30pm.

Your minor procedure will be performed in the Treatment rooms on Ward 3. This is a mixed sex area with separate toilet facilities.

Please report to the Admissions desk situated on the ground floor below Ward 3 on arrival, you will then be directed to the ward.

The Treatment rooms on Ward 3, does not have facilities for relatives to wait unless there are special circumstances. For those relatives who wish to wait there is a shop situated near the main entrance that is open from 8:00 am to 4:00 pm, serving hot food from 8:00 am until 3:00 pm.

We hope your short stay in the Treatment rooms will be as comfortable as possible. If you are worried about anything, please do not hesitate to telephone the ward on the number above to ask for advice.

Confirming your appointment

Please telephone the admissions department to confirm that you can attend for your procedure on the date you have been given.

If you cannot attend

If you become ill or cannot attend for any reason please let us know as early as possible so that another patient may benefit.

Please ring admissions on 01942 264848 or 01942 264843.

Preparing for your procedure

Please follow your usual routine, eating and drinking as normal. Please bathe or shower on the morning of your procedure.

Please bring the following items with you

- A list of any medicines you are taking. Please bring all tablets, inhalers, GTN spray.
- If you are diabetic please bring your medication/insulin with you.
- Dressing gown and slippers
- Something to read
- Please do not bring any valuables with you.

Hand gel

In keeping with good practice and infection control recommendations, would all patients and visitors please use the antibacterial gel on their hands when entering and leaving the ward.

What will happen on the day?

When you arrive, you will be met by the nursing staff who will prepare you for your procedure. If you have any questions or worries please feel free to talk to a member of staff.

You will be asked to change into a gown and in due course will be accompanied to the Treatment Room.

(Please note that you will be on a procedure list with several other people, so be prepared for a wait).

Consent form

If you have not already done so, you will be asked to sign a consent form giving permission to proceed with your procedure.

When you are ready to be discharged

Following your procedure you will be offered some light refreshment.

We will contact your escort and tell them what time to come for you. Post-procedure instructions will be given and arrangements made for any follow up treatment you may require and you will be given a discharge letter to give to your G.P.

Smoking control policy

This Trust operates a smoke free policy and therefore, it is prohibited to smoke in Trust buildings or grounds.

Travel expenses

If you are receiving income support or family credit, or are on a low income, you may be entitled to full or partial reimbursement of your travel expenses. Proof will be required.

By bus: Please retain your bus ticket as proof of fare.

By car: 11p a mile may be claimed.

Please note, taxi fares are not paid except in exceptional circumstances.

Travel reimbursement forms can be obtained from the ward, these are required to make a claim.

Claims can be made at the General Office between 9:00am and 3:00pm. If you have any questions, please telephone 01942 264390.

Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends and carers.

Contact Us

Tel: 01942 822376 (Monday to Friday 9am to 4pm)

The Patient Relations/PALS Manager
Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust
Royal Albert Edward Infirmary
Wigan Lane
Wigan WN1 2NN

Ask 3 Questions

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the pros and cons of each option for me?
3. How do I get support to help me make a decision that is right for me?



How We Use Your Information

For details on how we collect, use and store the information we hold about you, please take a look at our “how we use your information” leaflet which can be found on the Trust website: <https://www.wwl.nhs.uk>

This leaflet is also available in audio, large print, Braille and other languages upon request. For more information please ask in the department/ward.

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Call 111 first when it's less urgent than 999.



Phone: 0808 802 1212
Text: 81212
www.veteransgateway.org.uk

