

Please use this space to write notes or reminders.

Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends and carers.

Contact Us

Tel: 01942 822376 (Monday to Friday 9am to 4pm)

The Patient Relations/PALS Manager
Wrightington, Wigan and Leigh Teaching Hospitals
NHS Foundation Trust
Royal Albert Edward Infirmary
Wigan Lane
Wigan WN1 2NN

Ask 3 Questions



Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the pros and cons of each option for me?
3. How do I get support to help me make a decision that is right for me?

How We Use Your Information

For details on how we collect, use and store the information we hold about you, please take a look at our "how we use your information" leaflet which can be found on the Trust website: <https://www.wwl.nhs.uk>

This leaflet is also available in audio, large print, braille and other languages upon request.
For more information please ask in the department/ward.

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Wrightington, Wigan and
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Health Outreach and inclusion Service

Patient Information

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What we do...

The Health Outreach and Inclusion Service tackles health inequalities within the most vulnerable communities in society, our main function is to support individuals and families, particularly those from disadvantaged groups who often have difficulties accessing services.

The service aims to improve the health and wellbeing outcomes and support health improvement, for people who are vulnerable migrants, gypsies and travellers, homeless people and sex workers.

The service offers screening, health advice, information, support and onward signposting and referral to empower and enable service users to make informed decisions about their health and wellbeing.

Who can access our service?

Vulnerable migrants, homeless people,

gypsies and travellers, and sex workers within the Wigan Borough can access our services.

How can people access the service?

- Self-referral
- Referrals from professionals

What can we offer?

In addition to help accessing health services, we can offer:

- General physical assessment
- Chlamydia, Syphilis and Gonorrhoea testing (Sexually transmitted Infection Tests)
- Screening for Blood Borne Virus (BBV) Hepatitis B, Hepatitis C and HIV

Clinic in a box, our mobile Clinic assessing:

- Blood pressure
- Blood sugar
- Pulse oximetry
- Pregnancy testing

- Urinalysis

And advice on:

- Healthy eating
- Advocacy (acting on a patients behalf)
- Child health advice
- Signposting/ Referrals to services

Where is the service offered?

Service users are generally seen in their home or community location, a clinic appointment can be arranged if required.

Contact the Health Outreach Team:

Please feel free to get in touch with us for any help, information or advice:
Health Outreach and Inclusion Service
Longshoot Health Centre
Scholes
Wigan
WN1 3NH
Tel: 01942 483586
email: wwl.tr-hois.nhs.net