

Hearing Aid Reassessment

Patient Information

Adult Audiology Services



The Patient Information Leaflets page on the Trust website is available on the link:
<https://www.wwl.nhs.uk/patient-information-leaflets> or scan the QR code.

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Introduction

Your appointment will last up to 1 hour. During this time the Audiologist will perform:

- Ear examination
- Hearing test (Audiogram)

After discussing the results of your hearing test in full, the Audiologist will take the appropriate action to address any hearing difficulties that you may have been experiencing. This may involve:

- Adjustment (fine tuning) of your current hearing aid(s)
- Fitting of new hearing aid(s)
- New earmould(s)
- Information on assistive listening devices for help with the telephone or television
- Advice on listening tactics
- Referral to other speciality i.e. Ear, Nose and Throat (ENT) or Tinnitus services.

If you need a new earmould(s) an impression of your ear will be taken during the appointment.

If you require a new hearing aid(s) these may be fitted on the same day, however, it may be necessary that a further appointment is booked for this.

Hearing aid Safety

Always follow audiologist instruction when using hearing aids. Tamper proofing should be used as specified in the hearing aid user guide. Infants and young children should never be left alone with hearing aids.

It is important to always keep hearing aids and batteries out of reach of young children and pets. If it is thought that a battery has been swallowed, please go directly to Accident and Emergency.

If you require any further information please contact the Audiology Department on 01942 774667 or email audiology@wwl.nhs.uk and we will be happy to discuss this with you.

Please use this space to write notes or reminders.

Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends, and carers.

Contact Us

Tel: 01942 822376 (Monday to Friday 9am to 4pm)

The Patient Relations/PALS Manager
Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust
Royal Albert Edward Infirmary
Wigan Lane
Wigan WN1 2NN

Ask 3 Questions

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the pros and cons of each option for me?
3. How do I get support to help me make a decision that is right for me?



How We Use Your Information

For details on how we collect, use, and store the information we hold about you, please see patient information leaflet, Ref. **Corp 006** How we use your information, this can be found on the Patient Information Leaflets page on the Trust website, see details on the front cover.

This leaflet is also available in audio, large print, Braille, and other languages upon request. For more information, please ask in the department/ward.

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