

# Hearing Aid Follow Up

## Patient Information

Adult Audiology Services



The Patient Information Leaflets page on the Trust website is available on the link:  
<https://www.wwl.nhs.uk/patient-information-leaflets> or scan the QR code.

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## Introduction

Follow up appointments are usually 6 weeks after your hearing aid fitting appointment. Your appointment will last approximately 30 minutes. During this time the Audiologist will:

- ask you some general questions about your hearing aid(s) to see how you are managing with them, for example, if they are comfortable to wear and if you know how to switch them on and off;
- ask you about your hearing aid(s) in a number of different listening situations which were discussed before you were fitted with the hearing aid(s), for example, listening to television, having a conversation in background noise;
- attach your hearing aid(s) to a computer to obtain information on how they have been used;
- fine tune your hearing aid(s) if this is indicated;
- provide you with a 6 or 12 month supply of batteries (depending on your hearing aid type) and spare tubes if appropriate;
- give you information on how to contact the Audiology Department to arrange any future appointments and how to order supplies of batteries and sound tubes;
- arrange any further appointments as necessary;
- answer any questions you may have.

## Hearing aid Safety

Always follow audiologist instruction when using hearing aids. Tamper proofing should be used as specified in the hearing aid user guide. Infants and young children should never be left alone with hearing aids.

It is important to always keep hearing aids and batteries out of reach of young children and pets. If it is thought that a battery has been swallowed, please go directly to Accident and Emergency.

**If you require any further information please contact the Audiology Department on 01942 774667 or email [audiology@wwl.nhs.uk](mailto:audiology@wwl.nhs.uk) and we will be happy to discuss this with you.**

Please use this space to write notes or reminders.

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## Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends, and carers.

## Contact Us

Tel: 01942 822376 (Monday to Friday 9am to 4pm)

The Patient Relations/PALS Manager  
Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust  
Royal Albert Edward Infirmary  
Wigan Lane  
Wigan WN1 2NN

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## Ask 3 Questions

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the pros and cons of each option for me?
3. How do I get support to help me make a decision that is right for me?



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## How We Use Your Information

For details on how we collect, use, and store the information we hold about you, please see patient information leaflet, Ref. **Corp 006** How we use your information, this can be found on the Patient Information Leaflets page on the Trust website, see details on the front cover.

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This leaflet is also available in audio, large print, Braille, and other languages upon request. For more information, please ask in the department/ward.

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