

NHS Foundation Trust

Information Governance Department

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2023/8588

Date Received: 9th January 2023

Response Due: 6th February 2023

Date: 6th February 2023

Dear Sir/Madam

You asked:

I am making this request under the Freedom of Information Act.

Please could you provide answers to the following questions for Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust:

Public Facing NHS Trust Website

1. What CMS/software and version does your public facing NHS Trust website use? (e.g. In-house, Sharepoint, Jadu, Drupal 7).

CubeCore v3.5

2. Is your public facing NHS Trust website hosted and supported by a third-party IT partner or onpremise? If a third party, when does your current contract expire?

Third party - The Term of this Contract shall be 1 year from the Commencement Date (1st June 2022) With yearly options to extend up until 31.05.27

3. When was your public facing NHS Trust website launched?

January 2021.

4. What are your separate budgets for hosting/supporting and development for your public facing NHS Trust website?

£7,000

5. Which team/department/individual is responsible for maintaining your public facing NHS Trust website?

Communications Department.

Digital Accessibility

1. When was your public facing NHS Trust website last audited for accessibility compliance?

December 2022.

2. Which team/department/individual is responsible for maintaining accessibility compliance across your public facing websites?

Communications Department.

Website Content

1. Do you work with external marketing/communications suppliers to create content for your public facing services?

No.

2. When was the last time you conducted a content audit on your website to remove outdated content?

January 2022.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 28 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

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Kelly Knowles

Acting Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111