

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2022/8611

Date Received: 16th January 2023

Response Due: 11th February 2023

Dear Sir/Madam

You asked:

1. What was the total number of cyber attack incidents reported to the ICO by your trust in the past 24 months?

4

2. What is the classification of your policy regarding breach response? (NCSC definition of cyber incident response processes)

We have a cyber incident response plan that is tested annually as part of the DSPT. Tests are conducted using the NCSC Exercise in a Box or the Playbooks from NHS Digital.

3. Of the devices running Windows operating systems, what is the number and percentage of devices running Windows 11, Windows 10, Windows 7, Windows XP?

Refusal Notice for - Section 31 (1)(a)(g)

The information which has been withheld is exempt from disclosure under section 31(1) (g) of the Freedom of Information Act. The relevant parts of the ICO guidance on the subject (<https://ico.org.uk/media/for-organisations/documents/1207/law-enforcement-foi-section-31.pdf>) run as follows:

31. (1) Information is exempt if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. (g) the exercise by any public authority of its functions for any of the purposes specified in subsection (2).

It is the view of our Information security function that disclosure of the information would prejudice our ability to resist cyber-attacks, etc. on our systems.

4. What are the top 20 cyber security risks in your Trust, and how are they managed?

Please see refusal notice above.

5. Do you continue to use the Unified Cyber Risk Framework, is so how many risks are still identified/managed.

Please see refusal notice, section 31 above.

6. What is your Patch Management Cycle and how is it implemented on old Operating systems (e.g., for Windows , Windows XP)?

Please see refusal notice, section 31 above.

7. What is your current status on unpatched Operating Systems?

Please see refusal notice, section 31 above.

8. Of the devices running Windows Servers operating systems, what is the number and percentage of devices running Windows 2000, Windows 2003, Windows 2008, Windows 2012, Windows 2016, Windows 2019, Windows 2022?

Please see refusal notice, section 31 above.

9. Has your Trust signed up to and implemented the NHS Secure Boundary managed service to strengthen cyber resilience? If so, how many cyber security threats has the NHS Secure Boundary detected within your NHS Trust since its implementation?

Please see refusal notice, section 31 above.

10. Does your Trust hold a cyber insurance policy? If so:

No

a. What is the name of the provider;

N/A

b. How much does the service cost; and

N/A

c. By how much has the price of the service increased year-to-year over the last three years?

N/A

11. When did the current Board last receive a briefing on cybersecurity threats within healthcare, and when did they last participate in cyber security training? How frequently, if at all, do these briefings and trainings occur, and are they carried out by cyber security technology professionals?

Board members are briefed on cyber security monthly at the IM&T Assurance and SIRO committees. Training takes place yearly and is carried out by Templar Executives.

12. Has your NHS Trust completed a Connection Agreement to use the Health and Social Care Network (HSCN)? If so, did you pass, and is there a copy of the code of connection?

No.

13. Have there been any incidents of staff members or personnel within your Trust being let go due to issues surrounding cyber security governance?

No.

14. How many open vacancies for cyber security positions are there within your Trust, and is their hour capacity affected by a shortage of qualified applicants?

Please see refusal notice, section 31 above.

15. Are there mandatory minimum training requirements for those transferred internally to work in cybersecurity within your Trust, and if so, how often is the training updated and revised to reflect the evolving nature of the industry?

Please see refusal notice, section 31 above.

16. How much money is spent by your Trust per year on public relations related to cyber-attacks? What percentage of your overall budget does this amount to?

17. Does your Trust have a Chief Information Risk Officer? Yes
If so, who do they report to? The Trust Chief Executive Officer, Silas Nicholls

18. When was the last time your Trust underwent a security audit? At what frequency do these audits occur?

November 2022 and they occur annually.

19. What is your strategy to ensure security in cloud computing?

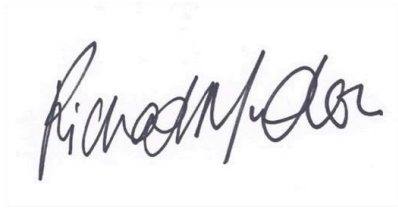
Please see refusal notice, section 31 above.

20. Do you purchase additional / enhanced support from a Supplier for end-of-life software (Operating Systems / Applications)? If so, what are the associated costs per year per Operating System/Application, and the total spend for enhanced support? *LONDON CORNWALL AMSTERDAM*

Please see refusal notice, section 31 above.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 28 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Richard Mundon', is centered within a light gray rectangular box.

Richard Mundon
Director of Strategy and Planning

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111