

Ref: FOI/2022/8653

Date Received: 30th January 2023

Response Due: 27th February 2023

Date: 14th March 2023

Dear Sir/Madam

You asked:

I would be most grateful if you would provide me, under the Freedom of Information Act 2000, details in respect to the information below:

- 1. Do you currently receive a neutral vendor managed service, or master vendor managed service, for the supply of temporary agency staff?**

No, the Trust utilise NHS Professionals for the provision of a bank and / or agency cascade for the staff groups in ii, iii, and iv.

- 2. Please provide the following information for each staffing group. If there is no service provider, please state this.**

i. Medical / Dental

- Name of the managed service provider?**
N/A
- Are they a neutral vendor or master vendor?**
N/A
- Expiry date of contract with the managed service provider?**
N/A

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- Name of the managed service provider?**

N/A

- Are they a neutral vendor or master vendor?
- N/A
- Expiry date of contract with the managed service provider?
- N/A

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- Name of the managed service provider?
N/A
- Are they a neutral vendor or master vendor?
N/A
- Expiry date of contract with the managed service provider?
N/A

iv. Non-Medical, Non-Clinical (NMNC)

- Name of the managed service provider?
N/A
- Are they a neutral vendor or master vendor?
N/A
- Expiry date of contract with the managed service provider?
N/A

3. Do you currently have a direct engagement (DE) provider in place, for VAT reclaim on agency spend?

No.

Please provide the following information for each staffing group. If there is no service provider, please state this.

i. Medical / Dental

- Name of the DE provider?
N/A
- Expiry date of contract with the managed service provider?
N/A

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- Name of the DE provider?
N/A
- Expiry date of contract with the managed service provider?

N/A

iii. Non-Medical, Non-Clinical (NMNC)

- Name of the DE provider?

N/A

- Expiry date of contract with the managed service provider?

N/A

4. Please can you provide 2022 full calendar year (01/01/2022 – 31/12/2022) spend figures on temporary agency staff (agency throughput)? If this is unavailable, please provide figures for FY 21/22.

Please provide the following information for each staffing group. If there is no agency spend, please state this.

i. Medical / Dental

- 2022 spend on temporary agency staff (excluding VAT)?

£4.5m

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- 2022 spend on temporary agency staff (excluding VAT)?

£1.4m

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- 2022 spend on temporary agency staff (excluding VAT)?

£2.4m

iv. Non-Medical, Non-Clinical (NMNC)

- 2022 spend on temporary agency staff (excluding VAT)?

£0.02m

5. Please can you provide the name of the person who looks after temporary agency staffing at the Trust?

Please provide the following information for each staffing group. If multiple people lead this from different departments, please give the details of each person.

All our agency staff are provided by NHS Professionals.

We are unable to release the names of staff that are NOT in a public facing role and are below AfC Band 8a.

i. Medical / Dental

- Name
- Job Title

- Department

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- Name
- Job Title
- Department

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- Name
- Job Title
- Department

iv. Non-Medical, Non-Clinical (NMNC)

- Name
- Job Title
- Department

6. Please can you provide the name of the person who leads temporary agency staffing at ICS level?

Please provide the following information for each staffing group. If multiple people lead this from different departments at ICS level, please give the details of each person.

i. Medical / Dental

- Name
N/A
- Job Title
N/A
- Department
N/A

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- Name
N/A
- Job Title
N/A
- Department
N/A

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- Name

N/A

- **Job Title**

N/A

- **Department**

N/A

iv. Non-Medical, Non-Clinical (NMNC)

- **Name**

N/A

- **Job Title**

N/A

- **Department**

N/A

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 28 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Tabitha Gardner
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111