

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

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Ref: FOI/2022/8737

Date Received: 7th March 2023

Response Due: 3rd April 2023

Date: 17th March 2023

Dear Sir/Madam

You asked:

1. Do you use an Integration Engine (IE) within your IT Estate?

a. If the answer is, yes, please provide the name of the software product used.

Lyniate Rhapsody

b. What systems are integrated to the IE? Please provide the product name. For example, *CareFlow Electronic Prescribing and Medicines Administration*

- Altera Sunrise Clinical Manager
- Dedalus Clinicom Pas
- Philips Carevue
- Clinisys Labcom
- Emis Web
- Orion Concerto
- Bighand
- Hyland Onbase
- Cris and Pacs
- GMCR
- Dedalus Ormis
- iQ HealthTech iQemo

- Somerset Cancer Register
- Omnicell
- Medisoft Medisight
- ID Now
- Cobas
- Euroking E3
- Endosoft Endovault
- Hicom Diamond Diabetes
- 4S DAWN
- HD Clinical Prism
- Huntleigh CTG
- Docman EDT hub

2. Please provide details of whether you use Internal or External resource for developing integrations.

- a. If an external resource is used, please provide details of how new developments are priced within the contract. For example, number of days x day rate, fixed price, case by case.**

Lyniate provide integration services through a bank of hours which are called off against projects

- b. If an external resource is used, what is the term of the contract and when does it end?**

Lyniate – current contract ends 31st March 2023

3. Please provide details of whether you use Internal or External resources for managing and maintaining integrations.

- a. If an external contract is used, please provide details of the contract provision (i.e. maintain, incident management, support etc) the term of the contract (start date & end date) and the contract value.**

Integrations relating to Altera SCM are managed through our Altera Managed Services contract which has a far wider scope than just the interfaces.

4. How many new integrations have been commissioned with external resources over the last two Financial years (FY 21/22 & FY 22/23).

5. How much did your organisation spend on integration developments by external resources in the last two Financial Years (FY 21/22 & FY 22/23)?

£80,000

6. For the quantum of integrations identified in question 4, please provide a sense of scale as to whether the development effort was Small, Medium or Large. As a rough guide, development effort is estimated as:

Small	< 12 days
Medium	>=12 & < 25 days
Large	>= 25 days

Large

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 28 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Malcolm Gandy
Chief Information Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane

Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111