

# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

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Ref: FOI/2024/10452

Date Received: 22<sup>nd</sup> January 2025

Response Due: 19<sup>th</sup> February 2025

Date: 19<sup>th</sup> February 2025

Dear Sir/Madam

With reference to your request for information received on 22<sup>nd</sup> January 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do the information you have requested. A response to each part of your request is provided below.

In your request you asked:

**Please provide the following information where available:**

- 1. Current IT Service Model – Is your IT delivery primarily in-house, outsourced, or a hybrid approach, and if not delivered in-house, who provides this service?**  
In-house.
- 2. Major IT Contracts – Key details of significant IT service contracts (including scope, value, end date and any options for extension or renegotiation).**

**To clarify, can you provide details of any contracts over £100k used in the delivery of the following IT services:**

- End User Devices (user devices and print services)**

| Supplier | Spend | Contract end date |
|----------|-------|-------------------|
| 1        | £407K | March 2029        |

- Networks (WAN, LAN, WiFi)**

| Supplier | Spend | Contract end date |
|----------|-------|-------------------|
| 1        | £59K  | October 2025      |
| 2        | £168K | February 2027     |
| 3        | £119K | September 2027    |

|   |       |            |
|---|-------|------------|
| 4 | £152K | March 2028 |
| 5 | £159K | March 2029 |
| 6 | £291K | June 2025  |

- **Computer and Storage (physical and virtual)**

| Supplier | Spend | Contract end date |
|----------|-------|-------------------|
| 1        | £218K | March 2025        |
| 2        | £99K  | August 2025       |
| 3        | £353K | December 2025     |
| 4        | £60K  | December 2025     |
| 5        | £252K | January 2026      |
| 6        | £430K | July 2026         |
| 7        | £188K | September 2027    |
| 8        | £148K | March 2028        |
| 9        | £185K | March 2028        |

- **Hosting (Data Centre and Cloud)**

| Supplier | Spend | Contract end date |
|----------|-------|-------------------|
| 1        | £100K | June 2025         |
| 2        | £980K | June 2025         |

- **Telephony (fixed, mobile and contact centre)**

| Supplier | Spend   | Contract end date |
|----------|---------|-------------------|
| 1        | 184K    | March 2026        |
| 2        | £150K   | December 2026     |
| 3        | £1,114K | December 2026     |

- **Service operations**

| Supplier | Spend | Contract end date |
|----------|-------|-------------------|
| 1        | £40K  | March 2025        |

### 3. **Future IT Plans – Any strategic plans or considerations for changing IT delivery models (e.g., outsourcing, in-sourcing, multi-sourcing).**

The Trust is not considering changing any IT delivery model.

This information is exempt under Section 31 of the FOI Act for the following reasons: The Trust like any organisation may be subject to cyber-attacks and, since it holds large amounts of sensitive, personal and confidential information, maintaining the security of this information is extremely important. Cyber-attacks, which may amount to criminal offences for example under the Computer Misuse Act 1990 or the Data Protection Act 1998, are rated as a Tier 1 threat by the UK Government.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Garry Harris', with a long horizontal stroke extending to the right.

Garry Harris  
Deputy Director Digital & Chief Technology Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111