



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

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Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2025/10513

Date Received: 10th February 2025

Response Due: 10th March 2025

Date: 10th March 2025

Dear Sir/Madam

With reference to your request for information received on 10th February 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold part of the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Under the Freedom of Information Act 2000, please can you provide me with information on A&E waits from decision to admit to admission.

1. The number of patients, broken down by ECDS coding

- a. Immediate emergency care,
- b. Very urgent emergency care,
- c. Urgent emergency care
- d. Standard emergency care
- e. Low acuity emergency care,

Who arrived at your Trusts A&E not in an ambulance in each of the calendar years broken down by total number, and the number of those 65 and over

A&E Attendances with Arrival Mode not = Ambulance	2019	2020	2021	2022	2023	2024
Immediate resuscitation level emergency care (regime/therapy)	230	103	133	180	200	239
Non-urgent level emergency care (regime/therapy)	107	97	427	620	53	49
Not recorded	8462	8659	11963	10075	5936	4988
Standard level emergency care (regime/therapy)	30617	25953	32625	29400	25795	23361
Urgent level emergency care (regime/therapy)	27017	21012	27703	30436	31085	34770
Very urgent level emergency care (regime/therapy)	6987	5287	7586	9952	10621	12053

A&E Attendances with Arrival Mode not = Ambulance 65+	2019	2020	2021	2022	2023	2024
Immediate resuscitation level emergency care (regime/therapy)	11	9	9	17	12	14
Non-urgent level emergency care (regime/therapy)	14	14	27	27	6	<5
Not recorded	1421	1162	1305	1131	871	624
Standard level emergency care (regime/therapy)	2881	2798	3585	3094	2466	2300
Urgent level emergency care (regime/therapy)	5105	4058	5330	6019	6068	6615
Very urgent level emergency care (regime/therapy)	1257	931	1270	1671	1739	2047

2. The percentage of patients, broken down by ECDS coding

- Immediate emergency care,
- Very urgent emergency care,
- Urgent emergency care
- Standard emergency care
- Low acuity emergency care,

Who arrived at your Trusts A&E not in an ambulance in each of the calendar years broken down by total number, and the number of those 65 and over

% of Total A&E Attendances with Arrival Mode not = Ambulance	2019	2020	2021	2022	2023	2024
Immediate resuscitation level emergency care (regime/therapy)	35%	23%	28%	31%	35%	40%
Non-urgent level emergency care (regime/therapy)	94%	86%	96%	96%	88%	89%
Not recorded	84%	84%	88%	88%	81%	87%
Standard level emergency care (regime/therapy)	93%	91%	92%	92%	94%	94%
Urgent level emergency care (regime/therapy)	65%	62%	66%	71%	70%	72%
Very urgent level emergency care (regime/therapy)	48%	42%	51%	58%	58%	58%
Grand Total	74%	71%	75%	77%	75%	76%

% of Total A&E Attendances with Arrival Mode not = Ambulance 65+	2019	2020	2021	2022	2023	2024
Immediate resuscitation level emergency care (regime/therapy)	6%	5%	5%	9%	6%	9%
Non-urgent level emergency care (regime/therapy)	93%	93%	82%	75%	67%	50%
Not recorded	65%	58%	61%	63%	57%	67%
Standard level emergency care (regime/therapy)	77%	72%	74%	74%	76%	76%
Urgent level emergency care (regime/therapy)	41%	37%	41%	45%	44%	46%
Very urgent level emergency care (regime/therapy)	25%	20%	25%	30%	31%	31%
Grand Total	45%	41%	46%	48%	46%	46%

3. The number of patients, broken down by ECDS coding

- Immediate emergency care,
- Very urgent emergency care,
- Urgent emergency care
- Standard emergency care
- Low acuity emergency care,

Who waited longer than a) 4 hours, b) 12 hours, at your NHS Trust from arrival to being admitted, transferred or discharged in each of the calendar years broken down by total number, and those 65 and over

A&E Attendances with a Total Time in A&E over 4 Hours	2019	2020	2021	2022	2023	2024
Immediate resuscitation level emergency care (regime/therapy)	180	133	172	265	251	206
Non-urgent level emergency care (regime/therapy)	8	5	17	33	10	7
Not recorded	1949	1332	1659	2554	2565	1130
Standard level emergency care (regime/therapy)	2193	1995	4780	8162	5954	4791
Urgent level emergency care (regime/therapy)	13267	8901	15512	24864	25807	24877
Very urgent level emergency care (regime/therapy)	6096	4349	6588	11387	12180	13079

A&E Attendances with a Total Time in A&E over 4 Hours 65+	2019	2020	2021	2022	2023	2024
Immediate resuscitation level emergency care (regime/therapy)	67	71	72	87	101	79
Non-urgent level emergency care (regime/therapy)	<5	<5	6	10	5	<5
Not recorded	774	608	718	994	961	413
Standard level emergency care (regime/therapy)	730	767	1403	2138	1381	1197
Urgent level emergency care (regime/therapy)	5960	4323	6814	10719	10924	10546
Very urgent level emergency care (regime/therapy)	2942	2245	2902	4790	4954	5611

A&E Attendances with a Total Time in A&E over 12 Hours	2019	2020	2021	2022	2023	2024
Immediate resuscitation level emergency care (regime/therapy)	15	17	24	107	103	111
Non-urgent level emergency care (regime/therapy)	<5	0	<5	<5	5	<5
Not recorded	214	225	252	772	944	442
Standard level emergency care (regime/therapy)	146	207	407	1089	853	928
Urgent level emergency care (regime/therapy)	1555	1436	2387	7293	9215	9719
Very urgent level emergency care (regime/therapy)	832	732	1164	4270	5457	6481

A&E Attendances with a Total Time in A&E over 12 Hours 65+	2019	2020	2021	2022	2023	2024
Immediate resuscitation level emergency care (regime/therapy)	7	11	12	38	57	51
Non-urgent level emergency care (regime/therapy)	<5	0	<5	<5	<5	<5
Not recorded	125	135	143	429	519	227
Standard level emergency care (regime/therapy)	95	135	229	592	511	499
Urgent level emergency care (regime/therapy)	949	878	1397	4653	5912	5938
Very urgent level emergency care (regime/therapy)	453	411	610	2488	3227	3853

4. The longest wait of patients, broken down by ECDS coding

- a. Immediate emergency care,
- b. Very urgent emergency care,
- c. Urgent emergency care
- d. Standard emergency care
- e. Low acuity emergency care,

from arrival to being admitted, transferred or discharged in 2024, broken down by overall longest waits and for those aged 65 and over.

This information is being withheld under Section 12 of the Freedom of Information Act. Please see the below.

We are unable to provide this information as the information is not held in a reportable or structured format in our central system and records would have to be reviewed manually which would exceed the appropriate time limit. The Trust has to take into account the cost attributable to the time spent in locating, retrieving, and collating the information. We have therefore applied exemption Section 12 (4) (b) of the Freedom of Information Act 2000-beyond appropriate limit. The appropriate limit is set at £450.00 (18hrs @ £25 per hour). A manual trawl of all records would be required due to the way the Trust records DTA, which would far surpass the 18 hours deemed appropriate under the Freedom of Information Act.

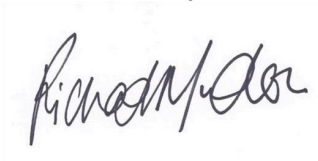
The Trust has a standard procedure of not releasing information when the data involved is less than 5. This is because we feel that such low numbers could make the individuals involved identifiable and therefore may cause undue harm and distress.

To disclose this information would:

- a) Contravene the Data Protection Act principles in that it would amount to unfair and possibly unlawful processing, as there was a legitimate expectation by the third parties that this information would remain confidential, and
- b) Disclosure may cause damage or distress to the individual(s) involved, and that damage or distress would be unwarranted (section 10 of the DPA).

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Richard Mundon
Deputy Chief Executive

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House

Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111