

NHS Foundation Trust

Information Governance Department

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2025/10516

Date Received: 11th February 2025

Response Due: 11th March 2025

Date: 11th March 2025

Dear Sir/Madam

With reference to your request for information received on 11th February 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

1. Does your falls prevention team (or equivalent) have staff trained to assess and treat vestibular dysfunction?

All staff who are trained to undertake specialist Falls assessment are trained to ask and identify vestibular dysfunction. When identified patients will be referred to Specialist Vestibular Physiotherapy clinic for intervention and or to ENT Consultant for further investigations as indicated.

2. If so, from which profession(s)?

Nurse, Physiotherapist, Occupational Therapist, ACP, Consultant Nurse

3. Do you have any plans to develop this part of your fall's prevention service? No, this is already included in the falls assessment.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

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Hazel Hendriksen Divisional Director of Operations for Specialist Services PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111