



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Trust Headquarters

Chief Nurse

Royal Albert Edward Infirmary

Wigan Lane

Wigan

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Ref: FOI/2025/10525

Date Received: 12th February 2025

Response Due: 12th March 2025

Date: 12th March 2025

Dear Sir/Madam

With reference to your request for information received on 12th February 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

- 1. Does your hospital trust allow patients to have their Personal Assistant/paid carers assist them in hospital settings?**

Yes, this is decided on an individual basis.

- 2. Does your trust have a protocol or policy in place regarding Personal Assistants/paid carers assisting with complex care needs in hospital settings? What is it?**

No.

- 3. Does this policy apply both to admissions as well appointments and treatments as a day patient?**

N/A.

- 4. How many times in the last 3 years has a patient had their care needs met by their usual PAs/paid carers whilst in hospital?**

The Trust is unable to provide this data as it is not recorded centrally, if recorded it would be held within individual case notes. As case notes are for the care and treatment of patients, we do not request staff to interrogate them to collate the information required to respond to Freedom of Information requests.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Handwritten signature of Kevin Parker-Evans in black ink, with the name 'PARKER-EVANS' printed below it.

Kevin Parker-Evans MBA, FCMI, CMgr. RN Dip HE
Chief Nursing Officer & Director of Infection Prevention and Control

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111