

**Information Governance Department** 

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2025/10528

Date Received: 13th February 2025

Response Due: 13th March 2025

Date: 12th March 2025

## Dear Sir/Madam

With reference to your request for information received on 13<sup>th</sup> February 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

1. What is the current capacity of virtual ward beds that are enabled for remote patient monitoring?

The current capacity of the Virtual Ward beds that are enabled for remote patient monitoring at WWL is 150.

2. The current utilisation percentage of remote patient monitoring enabled beds.

The current utilisation percentage of remote patient monitoring enabled beds is 78%.

3. Information on whether the utilisation of remote patient monitoring-enabled virtual ward beds fluctuated during the winter months (December 2024 - February 2025).

The utilisation is calculated monthly therefore there has been no noticeable fluctuation in utilisation per month as calculated. Though this is monitored daily by the Virtual Ward team, the data is not held to that level of detail.

4. If fluctuations occurred, please provide an average percentage or a breakdown of utilisation across different time periods, as per your measurement frequency (e.g., weekly, bi-weekly, monthly).

August 2024: 74% September 2024: 66% October 2024: 77% November 2024: 73% December 2024: 60% January 2025: 78%

## 5. A description of the process used to capture and measure the utilisation of remote patient monitoring-enabled virtual beds.

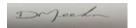
The clinical system is used to capture and measure the utilisation of remote patient monitoring-enabled virtual beds.

## 6. An explanation of the methodology used to capture and measure the utilisation of remote patient monitoring-enabled virtual beds.

The utilisation of the Virtual Ward beds is calculated from the number of bed days occupied in the ward per month divided by the number of bed days available in the ward per month.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Daniel Meekin Deputy Director of Operations & Performance – Community Division

## PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111