

**NHS Foundation Trust** 

**Information Governance Department** 

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2025/10532

Date Received: 14th February 2025

Response Due: 14th March 2025

Date: 14th March 2025

## Dear Sir/Madam

With reference to your request for information received on 14th February 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold part of the information you have requested. A response to each part of your request is provided below.

In your request you asked:

I am writing under the Freedom of Information Act to request information relating to Patient Transport Services in the NHS Trust. I have set out the information I require below:

Please can you outline the procurement process for Patient Transport Service contracts. The Trust have procured through a national framework.

What is the criteria for Patient Transport Service contracts.

The framework has a standard list of criteria that suppliers must meet to perform the contracts and then the Trust would add any local criteria.

Which organisation sets the criteria for Patient Transport Service contracts.

Wrightington, Wigan and Leigh NHS Foundation Trust.

Which organisation decides the successful bid for Patient Transport Service contracts. Wrightington, Wigan and Leigh NHS Foundation Trust.

Is there any criteria for Patient Transport Service contracts attached to terms and conditions and pay of staff.

The Trust does not hold this information.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we

will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

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Tabitha Gardner Chief Finance Officer

## PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111