



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2025/10548

Date Received: 21st February 2025

Response Due: 21st March 2025

Date: 18th March 2025

Dear Sir/Madam

With reference to your request for information received on 21st February 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Under the Freedom of Information Act 2000, please can you provide me with information on infrastructure incidents.

1. The total number of times your NHS Trust has had to evacuate a.) patient occupied wards, b.) operating theatres, due to infrastructure incidents in each of the following calendar years:

- a. 2019
- b. 2020
- c. 2021
- d. 2022
- e. 2023
- f. 2024

This information is being withheld under Section 12 of the Freedom of Information Act. Please see the below refusal notice.

2. The total number of times your NHS Trust has had to put mitigations in place in a.) patient occupied wards, b.) operating theatres due to infrastructure incidents in each of the following calendar years:

- a. 2019
- b. 2020
- c. 2021
- d. 2022
- e. 2023
- f. 2024

This information is being withheld under Section 12 of the Freedom of Information Act. Please see the below refusal notice.

- 3. The total number of days a.) patients occupied wards, b.) operating theatres at your NHS Trusts had to be closed due to infrastructure incidents in each of the following calendar years:**
- a. 2019**
 - b. 2020**
 - c. 2021**
 - d. 2022**
 - e. 2023**
 - f. 2024**

This information is being withheld under Section 12 of the Freedom of Information Act. Please see the below refusal notice.

- 4. The total number of days mitigations have been in place at your NHS Trust in a.) patients occupied wards, b.) operating theatres due to infrastructure incidents in each of the following calendar years:**
- a. 2019**
 - b. 2020**
 - c. 2021**
 - d. 2022**
 - e. 2023**
 - f. 2024**

This information is being withheld under Section 12 of the Freedom of Information Act. Please see the below refusal notice.

- 5. The total number of patients that have been evacuated from patient occupied wards due to infrastructure incidents at your NHS Trust in each of the following calendar years:**
- a. 2019**
 - b. 2020**
 - c. 2021**
 - d. 2022**
 - e. 2023**
 - f. 2024**

This information is being withheld under Section 12 of the Freedom of Information Act. Please see the below refusal notice.

- 6. The total number of operations that have been cancelled by your NHS Trust due to infrastructure incidents in your operating theatres in each of the following calendar years:**
- a. 2019 = 250.**
 - b. 2020 = 155.**
 - c. 2021 = 214.**
 - d. 2022 = 313.**
 - e. 2023 = 366.**
 - f. 2024 = 390.**

*The above figures are based on the "chartered cancellation description" being "equipment unavailable/failure" and "theatre closed/session cancelled".

- 7. The total number of infrastructure incidents in a.) patient occupied wards, b.) operating theatres at your NHS trust in each of the following calendar years:**
- a. 2019**
 - b. 2020**
 - c. 2021**

- d. 2022
- e. 2023
- f. 2024

This information is being withheld under Section 12 of the Freedom of Information Act. Please see the below refusal notice.

Refusal Notice for question(s) - The information that you have requested is exempt under Section 12 of the Freedom of Information Act because it will take more than 18 hours to retrieve and extract the relevant information.

We are unable to provide this information as the information is not held in a reportable or structured format in our central system and records would have to be reviewed manually which would exceed the appropriate time limit. The Trust has to take into account the cost attributable to the time spent in locating, retrieving, and collating the information. We have therefore applied exemption Section 12 (4) (b) of the Freedom of Information Act 2000-beyond appropriate limit. The appropriate limit is set at £450.00 (18hrs @ £25 per hour).

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Chris Clark
Director of Strategic Transformation

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111