

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9

Buckingham Row

Brick Kiln Lane

Wigan

WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2024/10051

Date Received: 12th August 2024

Response Due: 10th September 2024

Date: 9th September 2024

Dear Sir/Madam

With reference to your request for information received on 12th August 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

1. **Please state which 3rd party provider you use to manage your Temporary Workforce (Staff Bank and / or Master Vend/Neutral Vend Agency Management), AND the contract expiry date for each of the following staff groups:**
 - a. **Medical and Dental** - Liaison, contract expiry is 28/03/2026.
 - b. **Nursing and Midwifery** - NHSP, contract expiry is 31/03/2026.
 - c. **AHP and HSS** – NHSP, contract expiry is 31/03/2026.
 - d. **Admin and Clerical** – NHSP, contract expiry is 31/03/2026.
2. **If any contracts are due to expire in the next 12 months, are they likely to be extended or go out to tender?**

N/A.
3. **For each staffing group, please provide data for the past 12 months to show:**
 - a. **The average fill rate percentage, split out to show bank, agency and unfilled**

Profession	Agency	Bank	Unfilled
Medical & Dental	40.17%	48.06%	11.77%
Nursing & Midwifery	0.2%	88.1%	11.7%
Allied Health Professionals	25.9%	63.4%	10.6%
Health Care Scientists	37.4%	61.3%	1.3%
Admin & Clerical	1.7%	88.8%	9.5%

b. The total spend, split out to show bank and agency

Profession	Agency	Bank
Medical & Dental	£6,384,867.32	£4,873,580.55
Nursing & Midwifery	£38,061	£19,211,605
Allied Health Professionals	£322,258	£923,659
Health Care Scientists	£115,742	£341,118
Admin & Clerical	£6,889	£277,490

4. Please state who provides your Direct Engagement service, the contract expiry date and throughput/efficiency percentage for both Medical and Dental and AHP/HSS

The Trust only has direct engagement for medical and dental. This is provided by Liaison with the expiry date of 28/03/2026.

Agency Direct Employment = 55.46%

Standard Placement = 44.54%

5. Please state the name and contact details of the individual responsible for managing Temporary Staffing Contracts for your organisation. If a different individual is responsible for the different services stated below, please state for each

- **Staff Bank**
- **Neutral/Master Vendor**
- **Direct Engagement**

Contracts are managed by the Trust's Procurement Department.

The Trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

Please note: Your questions have been answered with assistance from NHS Professionals and Liaison Group.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Tabitha Gardner
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111