



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI/2024/10077

Date Received: 21st August 2024

Response Due: 19th September 2024

Date: 19th September 2024

Dear Sir/Madam

With reference to your request for information received on 21st August 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Please provide information regarding the following systems:

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

1. Accident & Emergency

- a. **System type** – Digital.
- b. **Supplier name** – Altera.
- c. **System name** – Sunrise Clinical Manager.
- d. **Date installed** – September 2018.
- e. **Contract expiration** – October 2024.
- f. **Is this contract annually renewed?** - No
- g. **Do you currently have plans to replace this system?** - No
- h. **Procurement framework** – CCS Framework.
- i. **Other systems it integrates with?** – PAS, Pathology, Radiology, Cardiology, Endoscopy, Digital Dictation, Document Management Solution etc.
- j. **Total value of contract (£)** – The contract value is unable to be broken down to solely the A&E element.
- k. **Notes (e.g. we are currently out to tender)** –

2. Diagnostic Reporting

- a. **System type** – EPR.
- b. **Supplier name** – Altera.

- c. **System name** – Sunrise Clinical Manager.
- d. **Date installed** – June 2016.
- e. **Contract expiration** – October 2024.
- f. **Is this contract annually renewed?** – No
- g. **Do you currently have plans to replace this system?** – No.
- h. **Procurement framework** – CCS Framework.
- i. **Other systems it integrates with?** – Clinisys Telepath, ICE, Cris, Ris and PAS.
- j. **Total value of contract (£)** – The contract value is unable to be broken down to solely the diagnostic reporting element.
- k. **Notes (e.g. we are currently out to tender)** –

3. Digital Dictation

- a. **System type** – Bighand.
- b. **Supplier name** – Bighand.
- c. **System name** – Bighand.
- d. **Date installed** – 2009.
- e. **Contract expiration** – 2027.
- f. **Is this contract annually renewed?** – In contract until 2027.
- g. **Do you currently have plans to replace this system?** – No.
- h. **Procurement framework** – SBS
- i. **Other systems it integrates with?** – Patient Centre, HIS, On-base.
- j. **Total value of contract (£)** – £364,673.05.
- k. **Notes (e.g. we are currently out to tender)** –

4. Discharge Letters

- a. **System type** – EPR.
- b. **Supplier name** – Altera.
- c. **System name** – Sunrise.
- d. **Date installed** – 2016.
- e. **Contract expiration** – October 2024.
- f. **Is this contract annually renewed?** – No.
- g. **Do you currently have plans to replace this system?** – No.
- h. **Procurement framework** – CCS Framework
- i. **Other systems it integrates with?** – Various - PACS, ICE, OnBase.
- j. **Total value of contract (£)** – The contract value is unable to be broken down to solely the discharge letters element.
- k. **Notes (e.g. we are currently out to tender)** –

5. Document Management

- a. **System type** – EDMS.
- b. **Supplier name** – Hyland.
- c. **System name** – Onbase.
- d. **Date installed** – June 2016.
- e. **Contract expiration** – October 2027.
- f. **Is this contract annually renewed?** – No.
- g. **Do you currently have plans to replace this system?** – No.
- h. **Procurement framework** – G-Cloud.
- i. **Other systems it integrates with?** – PAS, Sunrise Clinical Manager, BigHand, Ormis, Solus
- j. **Total value of contract (£)** – £78,000 per year.
- k. **Notes (e.g. we are currently out to tender)** –

6. Maternity

- a. **System type** – Maternity Information System.
- b. **Supplier name** – Magentus.

- c. **System name** – Euroking.
- d. **Date installed** – October 2010.
- e. **Contract expiration** – September 2025.
- f. **Is this contract annually renewed?** – In contract until 2025.
- g. **Do you currently have plans to replace this system?** – Considering options.
- h. **Procurement framework** – CCS Framework G-Cloud 11.
- i. **Other systems it integrates with?** – Patient Centre, BadgerNet, NHS Spine
- j. **Total value of contract (£)** – £228,700.
- k. **Notes (e.g. we are currently out to tender)** –

7. Order Communications

- a. **System type** – EPR.
- b. **Supplier name** – Altera.
- c. **System name** – Sunrise Clinical Manager.
- d. **Date installed** – June 2016.
- e. **Contract expiration** – October 2024.
- f. **Is this contract annually renewed?** – No
- g. **Do you currently have plans to replace this system?** – No.
- h. **Procurement framework** – CCS Framework.
- i. **Other systems it integrates with?** – Clinisys Telepath, ICE, Cris, Ris and PAS.
- j. **Total value of contract (£)** – The contract value is unable to be broken down to solely the EPR element.
- k. **Notes (e.g. we are currently out to tender)** –

8. Outcomes/performance benchmarking

- a. **System type** – Outcomes and Performance Benchmarking.
- b. **Supplier name** – UHSB NHS FT.
- c. **System name** – HED.
- d. **Date installed** – December 2022.
- e. **Contract expiration** – December 2025.
- f. **Is this contract annually renewed?** – No.
- g. **Do you currently have plans to replace this system?** – No.
- h. **Procurement framework** – Not required Trust to Trust.
- i. **Other systems it integrates with?** – N/A.
- j. **Total value of contract (£)** – £29,750 + VAT.
- k. **Notes (e.g. we are currently out to tender)** – N/A.

9. Trust Integration Engine (TIE)

- a. **System type** – Trust Integration Engine.
- b. **Supplier name** – Rhapsody.
- c. **System name** – Rhapsody.
- d. **Date installed** – 2010.
- e. **Contract expiration** – December 2025.
- f. **Is this contract annually renewed?** - No
- g. **Do you currently have plans to replace this system?** - No
- h. **Procurement framework** – GCloud
- i. **Other systems it integrates with?** – HIS, CRIS, LIMS, Bighand, Carevue, DAWN, Diamond, Emis, Endovault, Euroking, ICE, Infoflex, iQemo, Medisoft, MyRecovery, Imnicell, Ormis, Solus, Somerset Cancer Register.
- j. **Total value of contract (£)** – £25,376
- k. **Notes (e.g. we are currently out to tender)** –

10. Voice recognition

- a. **System type** – Speech Recognition.

- b. **Supplier name** – Nuance.
- c. **System name** – Dragon Version 13.
- d. **Date installed** – 2007.
- e. **Contract expiration** – Product is end of life.
- f. **Is this contract annually renewed?** – No.
- g. **Do you currently have plans to replace this system?** – Yes, as part of the PACS Based Reporting implementation in 2025.
- h. **Procurement framework** – Built into our CRIS product since 2007.
- i. **Other systems it integrates with?** – CRIS.
- j. **Total value of contract (£)** – £36,667.
- k. **Notes (e.g. we are currently out to tender) –**

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Martyn Smith
Deputy Director of Digital

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wroughtington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111