

Information Governance Department

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Ref: FOI/2024/10109

Date Received: 6<sup>th</sup> September 2024

Response Due: 7<sup>th</sup> October 2024

Date: 30<sup>th</sup> September 2024

Dear Sir/Madam

With reference to your request for information received on 6<sup>th</sup> September 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

- 1. In the past year, broken down by department, role and band, how many additional working hours were contracted/sourced in order to fill shifts by the following means (please provide totals in hours)?**
  - a. Internal staff bank
  - b. NHS Professionals
  - c. Overtime shifts worked by
  - d. External staffing agency within NHS Framework
  - e. Off-book / Non-Framework staffing agencyPlease see attached.
- 2. What is the current fill rate for shifts advertised through your internal staff bank or NHS professionals (whichever is predominantly used for internal bank shifts), broken down by department, band and role?**  
Please see attached.
- 3. How many substantive staff are employed in each department within the Trust, broken down by role and band?**  
Please see attached.
- 4. What is the current staff turnover rate in each department within the Trust, broken down by role and band?**  
Please see attached. The Trust is unable to provide the information in the format requested due to discrepancies with the information. Therefore, the information has been provided by directorate to ensure transparency.

**5. How many staff are registered on your internal bank or to work at your Trust through your internal staff bank or NHS Professionals, broken down by role?**

Please see attached.

Please note: Your questions have been answered with assistance from NHS Professionals and Liaison Group.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Tabitha Gardner  
Chief Finance Officer

**PLEASE NOTE:**

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111