

Ref: FOI/2024/10113

Date Received: 10<sup>th</sup> September 2024

Response Due: 8<sup>th</sup> October 2024

Date: 27<sup>th</sup> September 2024

Dear Sir/Madam

With reference to your request for information received on 10<sup>th</sup> September 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

**I am writing to request information under the Freedom of Information Act 2000. I kindly ask for details regarding the following:**

**1. CIO and Chief Data Officer:**

- a. Who is the current Chief Information Officer (CIO) at your NHS trust and please could you provide their contact email?**

This post is currently vacant.

- b. Who is the current Chief Data Officer (CDO) and please could you provide their contact email?**

David Chapman.

The Trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

- c. If your trust does not have a designated CDO, could you please provide the name and position of the most senior person responsible for data management and data governance within the organisation - and please could you provide their contact email?**

N/A.

**2. Data Tools and Technologies:**

**a. Could you please provide a list of the data tools and technologies currently in use by your trust (e.g., data integration, data governance, data quality, data privacy tools, data visualisation tools, data storage solutions, etc.)?**

- Snowflake on Azure cloud.
- Azure Data Factory.
- QlikSense.
- Vizlib.
- CACI Inview (Contract ends 30/09/2024. Contract will not be renewed).
- HED Benchmarking.
- IUVO translation services.
- R Studio.

**3. Expenditure on Data Tools and Technologies:**

**a. What has been the total expenditure on data tools and technologies over the past five years (broken down annually and by line item, if possible)?**

	19/20	20/21	21/22	22/23	23/24
Snowflake.	-	-	-	£43,146.68	£43,146.68
Azure.	-	-	-	The Trust is unable to split the Azure costs for the data platform from the overall Azure costs for this period.	
QlikSense.	£55,000.00	£85,766.00	£85,766.00	£85,766.00	£79,541.43
Inview DW.	£24,113.00	£24,113.00	£30,113.00	£29,016.00	£29,016.00
HED Benchmarking.	-	-	£29,750.00	£29,750.00	£29,750.00
IUVO Translation Services.	£3,945.00	£3,945.00	£3,945.00	£3,945.00	£3,945.00
Telstra Health Benchmarking Tool.	£35,000.00	£35,000.00	-	-	-
Astrato.	-	-	13,500.00	-	-
Vizlib.	-	-	-	£19,250.00	£19,250.00

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Chris Clark  
Assistant Director of Strategy and Planning

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111