



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2025/10509

Date Received: 10th February 2025

Response Due: 10th March 2025

Date: 1st April 2025

Dear Sir/Madam

With reference to your request for information received on 10th February 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold part of the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Under the Freedom of Information Act 2000, please can you provide me with information on A&E waits from decision to admit to admission.

1. The number of incidents at your NHS Trust where someone waited 24 hours or longer in A&E from decision to admit to admission in each of the following calendar years:

A) 2019

B) 2020

C) 2021

D) 2022

E) 2023

F) 2024

This information is being withheld under Section 12 of the Freedom of Information Act. Please see the below.

We are unable to provide this information as the information is not held in a reportable or structured format in our central system and records would have to be reviewed manually which would exceed the appropriate time limit. The Trust has to take into account the cost attributable to the time spent in locating, retrieving, and collating the information. We have therefore applied exemption Section 12 (4) (b) of the Freedom of Information Act 2000-beyond appropriate limit. The appropriate limit is set at £450.00 (18hrs @ £25 per hour). A manual trawl of all records would be required in order to establish whether these patients were waiting over 24 hours as the Trust only validates 12-hour trolley waits currently. If each record took 1 minute to check, this would far surpass the 18 hours limit.

2. The number of incidents at your NHS Trust where someone aged 65 or over waited 24 hours or longer in A&E from decision to admit to admission in each of the following calendar years:

- A) 2019**
- B) 2020**
- C) 2021**
- D) 2022**
- E) 2023**
- F) 2024**

This information is being withheld under Section 12 of the Freedom of Information Act. Please see the below.

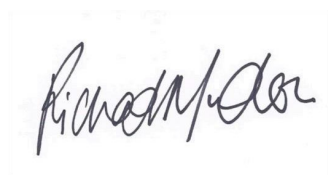
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3. The longest wait at your NHS in A&E from decision to admit to admission in the year 2024.
122 hours.

4. The longest wait at your NHS trust for someone aged 65 or over in A&E from decision to admit to admission in the year 2024.
98 hours.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Richard Mundon', is enclosed within a thin black rectangular border.

Richard Mundon
Deputy Chief Executive

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111