

# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9  
Buckingham Row  
Brick Kiln Lane  
Wigan  
WN1 1XX

Email: [foi@wwl.nhs.uk](mailto:foi@wwl.nhs.uk)

Web: [www.wwl.nhs.uk](http://www.wwl.nhs.uk)

Ref: FOI/2025/10583

Date Received: 10<sup>th</sup> March 2025

Response Due: 7<sup>th</sup> April 2025

Date: 1<sup>st</sup> April 2025

Dear Sir/Madam

With reference to your request for information received on 10<sup>th</sup> March 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

**I would like to request the following data for the calendar year 2024 at your trust:**

- 1. Total number of identified cases of overpayment of an employee. (reasons could include LTFT being paid full time, erroneous pay band, employee continuing to be paid after employment had ended).**

There were 122 employee overpayments of salary.

- 2. Total cost incurred from the above.**

The total value of overpayments of salary was £275,404.

- 3. Total cost recovered from the above.**

The total value recovered from overpayments of salary is £186,215.

- 4. If available, any data on the reasons for the errors being made (e.g. miscommunication with departments).**

Reasons for overpayment of overpayment of salary are recorded as:

- Manager Errors - Late notifications of changes to contractual hours, bands/grades, removal of on-call, job plans/work schedules, unpaid leave, unpaid authorised hours, overtaken annual leave, terminations.
- Recruitment Errors - Incorrect starting salary.
- Payroll Errors - Incorrect manual mileage payment.

\*The above responses have been answered based off the period 01/01/2024 – 31/12/2024.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'T. Gardner', on a light-colored background.

Tabitha Gardner  
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111