

NHS Foundation Trust

Information Governance Department

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2025/10587

Date Received: 12th March 2025

Response Due: 9th April 2025

Date: 1st April 2025

Dear Sir/Madam

With reference to your request for information received on 12th March 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold part of the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Under the Freedom of Information Act, I would like to request the following information:

1. How many patients presented at your largest A&E department with mental ill health as the primary issue each year between and including 2019 to 2025? Please include data up to the end of February 2025.

Please see the attached document.

2. How many of these patients were assessed within one hour by a mental health practitioner? Please provide year by year data between and including 2019 to 2025 and include data up to the end of February 2025.

The Trust is unable to provide this information as our reporting tables do not detail who saw the patient. Therefore, the Trust is unable to provide this data as it is not recorded centrally, if recorded it would be held within individual case notes. As case notes are for the care and treatment of patients, we do not request staff to interrogate them in order to collate the information required to respond to Freedom of Information requests.

3. How many patients identified in question 1 waited more than 12 hours for a bed in a mental health unit after a decision to admit? Please provide year by year data between and including 2019 to 2025, and include data up to the end of February 2025.

Please see the attached document.

4. How many incidents of physical violence carried out towards staff by patients were reported each year between and including 2019 to 2025 in your largest A+E department? Please include data up to the end of February 2025.

Please see the attached document.

The Trust has a standard procedure of not releasing information when the data involved is less than 5. This is because we feel that such low numbers could make the individuals involved identifiable and therefore may cause undue harm and distress.

To disclose this information would:

- a) Contravene the Data Protection Act principles in that it would amount to unfair and possibly unlawful processing, as there was a legitimate expectation by the third parties that this information would remain confidential, and
- b) Disclosure may cause damage or distress to the individual(s) involved, and that damage or distress would be unwarranted (section 10 of the DPA).

I would like you to provide the information in the following format: Excel Spreadsheet.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

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Richard Mundon Deputy Chief Executive

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111