

# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9  
Buckingham Row  
Brick Kiln Lane  
Wigan  
WN1 1XX

Email: [foi@wwl.nhs.uk](mailto:foi@wwl.nhs.uk)

Web: [www.wwl.nhs.uk](http://www.wwl.nhs.uk)

Ref: FOI/2025/10621

Date Received: 26<sup>th</sup> March 2025

Response Due: 25<sup>th</sup> April 2025

Date: 24<sup>th</sup> April 2025

Dear Sir/Madam

With reference to your request for information received on 26<sup>th</sup> March 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do not hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

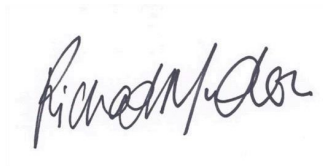
- 1. The total number of patients currently on the waiting list for hand and wrist surgery at your Trust.**
- 2. The number of patients currently on the waiting list for hand and wrist surgery at your trust broken down by procedure name and procedure code (OPCS-4) - if available**
- 3. The current average waiting time for a new NHS outpatient appointment with a hand surgeon.**
- 4. The current average waiting time for a patient to undergo hand or wrist surgery after being listed for treatment.**

The Trust does not simplify the codes/procedural name by "hand/wrist" and these body parts have many bones/joints. The Trust would be required to go through the 1,100 cases on the Inpatient Waiting List under all Upper Limb surgeons to individually identify those patients which are being seen for hand/wrist.

Therefore, the Trust is unable to provide this data as it is not recorded centrally, if recorded it would be held within individual case notes. As case notes are for the care and treatment of patients, we do not request staff to interrogate them in order to collate the information required to respond to Freedom of Information requests.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Richard Mundon', is displayed within a rectangular box.

Richard Mundon  
Deputy Chief Executive

**PLEASE NOTE:**

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111