

NHS Foundation Trust

Information Governance Department

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2025/10645

Date Received: 2nd April 2025

Response Due: 2nd May 2025

Date: 11th April 2025

Dear Sir/Madam

With reference to your request for information received on 2nd April 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do not hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Please provide the following information separately for each of the wheelchair services in your area.

- 1a. How many open referrals does the service have for ADULTS?
- 1b. Of those open referrals, how many have been open for LESS than 18 weeks?
- 1c. Of those open referrals, how many have open for MORE than 18 weeks?
- 1d. Of those open referrals, how many have been open for MORE than 52 weeks?
- 1e. Of those open referrals, how many are 'low need' (per NHS Wheelchair Data Collection definition)?
- 1f. Of those open referrals, how many are 'medium need'?
- 1g. Of those open referrals, how many are 'high need'?
- 1h. Of those open referrals, how many are 'specialist need'?
- 1i. Of those open referrals, how many are for powered wheelchairs?
- 2a. How many open referrals does the service have for CHILDREN/YOUNG PEOPLE?
- 2b. Of those open referrals, how many have been open for LESS than 18 weeks?
- 2c. Of those open referrals, how many have open for MORE than 18 weeks?
- 2d. Of those open referrals, how many have been open for MORE than 52 weeks?
- 2e. Of those open referrals, how many are 'low need' (per NHS Wheelchair Data Collection definition)?
- 2f. Of those open referrals, how many are 'medium need'?
- 2g. Of those open referrals, how many are 'high need'?
- 2h. Of those open referrals, how many are 'specialist need'?

2i. Of those open referrals, how many are for powered wheelchairs?

The Trust does not hold this information as our wheelchair service is provided by an independent provider. More information regarding this service can be found at https://rosscare.co.uk/pages/wrightington-wigan-and-leigh-wheelchair-service

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Deputy Chief Executive

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PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111