

# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

## Information Governance Department

Suite 9  
Buckingham Row  
Brick Kiln Lane  
Wigan  
WN1 1XX

Email: [foi@wwl.nhs.uk](mailto:foi@wwl.nhs.uk)

Web: [www.wwl.nhs.uk](http://www.wwl.nhs.uk)

Ref: FOI/2025/10646

Date Received: 3<sup>rd</sup> April 2025

Response Due: 6<sup>th</sup> May 2025

Date: 11<sup>th</sup> April 2025

Dear Sir/Madam

With reference to your request for information received on 3<sup>rd</sup> April 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

- 1. In the period 1<sup>st</sup> December 2024 – 1<sup>st</sup> March 2025 what is your “on” Framework Agency expenditure and total number of hours filled for Nursing and HCA staff? (Band 2 up to Band 7)? Please break down per month.**

	Nursing	Number of Hours Filled	HCA	Number of Hours Filled
December 2024	£47,749	1,559	£0	0
January 2025	£40,104	1,358	£0	0
February 2025	£34,048	1,108	£0	0
March 2025	£21,554	725	£0	0

- 2. In the period 1<sup>st</sup> December 2024 – 1<sup>st</sup> March 2025 what is your “Off” Framework Agency expenditure and total number of hours filled for Nursing and HCA staff? (Band 2 up to Band 7)? Please break down per month.**

There was no off-framework agency usage.

- **Please provide a further breakdown by: spend per band and spend per agency name.**  
N/A.

- 3. Do you have an in-house temporary staffing team to manage your agency requests OR is this outsourced to a Master Vendor or Neutral Vendor provider? – if outsourced, what is the name of the company?**

Outsourced to a Master Vendor provider - NHS Professionals.

**4. If outsourced, what was the start date and expiry date of the contract with this provider?**

The current contract started in March 2022 and is due to expire in March 2026.

**5. What is your current Bank staff fill rate for Nursing and HCA Staff?**

Nursing bank fill rate = 75.2%

HCA bank fill rate = 82%.

**6. What is your current Agency fill rate for Nursing and HCA Staff?**

Nursing agency fill rate = 2%.

HCA = No agency usage.

**7. How many agencies are currently supplying the Trust with nursing and HCA staff and what are their names?**

There has been no agency usage for HCA staff. There are 4 agencies supplying the Trust with nursing staff:

- Your World Recruitment.
- Locum Vision
- First Point
- Pulse

**8. Who is head of your procurement or temporary staffing team responsible for approving framework agencies who are wishing to join your preferred supplier list and what are their contact details?**

NHS Professionals are responsible for temporary staffing and liaise with the Trust.

The Trust no longer has a Head of Procurement; however, agency suppliers all need to be on framework and are approved by the framework.

The Trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Kelly Knowles  
Operational Director of Finance

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111