

NHS Foundation Trust

Information Governance Department

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2025/10654

Date Received: 8th April 2025

Response Due: 9th May 2025

Date: 30th April 2025

Dear Sir/Madam

With reference to your request for information received on 8th April 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

I am seeking information relating to both your Patient Administration System (PAS) and your Electronic Patient Record (EPR), as outlined in the table below.

1. PAS

- a. The total aggregated spend on your PAS since 2017. If available, please break this down by capital and revenue spend (e.g., implementation, support, upgrades, licences). Costs from 2017 to present are £1,600,801.
- **b.** The name of your current PAS supplier. Dedalus.
- c. An organisational chart or structure of your PAS support team (or a list of job titles, pay bands, and reporting lines, if easier).
 - The contract is managed by the Deputy Director for Clinical Informatics.
 - Deputy Digital Training and PAS Manager 0.2 WTE Band 6 for PAS support and line management (reporting to Digital Training and PAS Manager Band 8a).
 - PAS System Administrator 2 WTE Band 5.

2. EPR

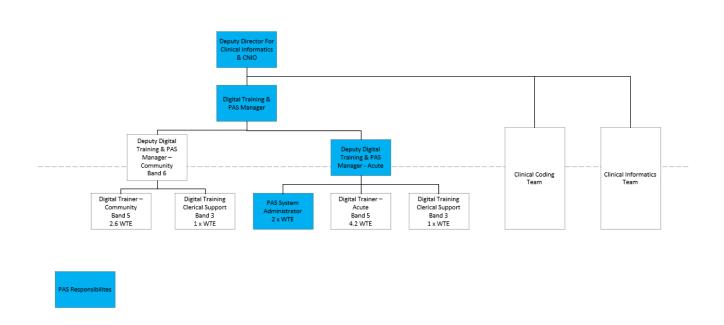
a. The total aggregated spend on your EPR since 2017. If available, please break this down by capital and revenue spend (e.g., implementation, support, upgrades, licences). £21,444,923.40.

- **b.** The name of your current EPR supplier. Altera, Allscripts and Trustmarque.
- c. An organisational chart or structure of your EPR support team (or a list of job titles, pay bands, and reporting lines, if easier).

The Trust does not have a specific EPR team, we have a Digital Service which encompasses system support and development for all clinical and non-clinical systems.

3. Wider Digital Team

If available, please also provide an overview of your wider digital team structure, particularly showing where the EPR and PAS teams sit within the broader digital function. Please see the below PAS team structure.



If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Garry Harris Deputy Director Digital & Chief Technology Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111