

NHS Foundation Trust

Information Governance Department

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2025/10670

Date Received: 11th April 2025

Response Due: 14th May 2025

Date: 22nd May 2025

Dear Sir/Madam

With reference to your request for information received on 11th April 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

1. What is your current bed base?

437 including all inpatient beds. This figure excludes escalation beds and day beds.

2. What is your annual organisational turnover?

2024/25 turnover was £581,006,707.10.

- 3. What is your total substantive staff base in WTEs, at the time of writing? March 2025 6,655.21 Contracted WTE.
- 4. What is your current HIMSS EMRAM rating and the date of your last assessment? If your organisation does not use HIMSS EMRAM, please state which digital maturity index you use, your current rating, and the date of last assessment.

 EMRAM Level 5, assessed February 2022.
- 5. Which EPR does your Trust have in place, and in what month/ year did the system first go live? Altera, Sunrise Clinical Manager implemented June 2016.
- 6. Do any areas/ departments/specialities in your organisation not currently use your core EPR system? If so, please:
 - a. List each area
 - b. State whether they remain fully on paper, partly on paper, or use an alternative system/ systems (please name the system)

c. Indicate whether there are plans to migrate to the core EPR, and the anticipated timeline for this if a timeline is available.

The information requested is not centrally held by Wrightington, Wigan and Leigh Teaching Hospitals, a manual trawl of patient records would be required. We estimate that compliance with this request for information would exceed the appropriate costs limit. Under Section 12 of the Freedom of Information 2000, the limit has been specified as £450 and represents the estimated cost of one or more persons spending 18 hours in determining whether we hold the information, locating, retrieving and extracting this information.

7. Which ePMA system do you use (listing your main Trust ePMA system), and in what month/ year did the system first go live?

The Trust uses Altera SCM for our ePMA which went live in June 2016.

8. Please outline your wider use of ePMA by completing the following table.

Please see the attached.

9. What PAS does your organisation use?

Dedalus, Patient Centre.

- **10. What electronic document management system does your organisation use?** Hylands, Onbase.
- 11. Please outline your permanent staffing for digital transformation work by supplying an organogram of the digital team structure, if this document is something that already exists (this can provided as a link or as an attachment). This does not need to name individuals.

 Please see the attached.
- 12. If not already covered in the organogram: for each of the following staff groups within your Digital team, please provide the number of whole time equivalents in each group broken down by agenda for change banding (or for doctors, please indicate number of allocated PAs and their grade). If this breakdown is not available in a readily extractable format, please provide as much information as is feasible under the FOI Act.
 - o If some of these team members are not based directly in the digital team, but contribute to digital transformation work or clinical system/ EPR maintenance/ optimisation, please still include those roles (e.g. midwifery, AHP, pharmacy roles).
 - o If some staff share roles or functions, please detail this as far as this is feasible (e.g. if you don't have a dedicated testing lead, but another role holds this responsibility).
 - o If you do not have some of these roles, please specify this per group.
 - If any of these roles are outsourced or supported by temporary/ agency staff, please indicate this, and what number of WTE is outsourced/ temporary.
 - Project and Programme Managers
 - Project and programme support roles
 - Business change analysts, managers or similar roles
 - Clinical systems development roles
 - Clinical systems support/ maintenance/ BAU roles
 - Data analysts/ BI roles embedded in the digital transformation/ EPR team
 - Testing roles
 - Training roles
 - Configuration roles
 - Integration/ API/ interoperability roles
 - Automation/ Al roles
 - Solutions architecture roles
 - Procurement/ contracting roles
 - Nursing team e.g. CNIO, digital nurse specialists

- Midwifery team e.g. digital midwife
- Medical team e.g. CCIO, CMIO
- Pharmacy team e.g. ePMA lead pharmacist, pharmacy technician
- Allied Health Professionals e.g. lead digital AHP
- Communications roles
- Benefits identification/ realisation roles
- Clinical Safety Officer role N/A.
- 13. Are there any other roles within your digital transformation team that have not been covered in the above list? If so, please could you list those roles, banding, and WTE.

 No.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Garry Harris

Deputy Director Digital & Chief Technology Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111