

# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

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Ref: FOI/2025/10675

Date Received: 14<sup>th</sup> April 2025

Response Due: 20<sup>th</sup> May 2025

Date: 15<sup>th</sup> May 2025

Dear Sir/Madam

With reference to your request for information received on 14<sup>th</sup> April 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

**1. PACS Provider**

- a. **Who is the developer of PACS software or service used within the trust?**  
Sectra Ltd.
- b. **Under which contract or tender is this PACS software or service supplied?**  
Greater Manchester PACS Procurement using Gateshead QEII Framework.
- c. **When does this contract for PACS software or service come up for renewal?**  
2032.

**2. DICOM Routing**

- a. **Who is the developer of DICOM routing software or service used within the trust?**  
All procured via the Trusts external PACS supplier.
- b. **Under which contract or tender is this DICOM routing software or service supplied?**  
All procured via the Trusts external PACS supplier.
- c. **When does this contract for DICOM routing software or service come up for renewal?**  
All procured via the Trusts external PACS supplier.

**3. Vendor Neutral Archive (VNA)**

- a. **Who is the developer of VNA software or service used within the trust?**  
Sectra Ltd.

**b. Under which contract or tender is this VNA software or service supplied?**

Greater Manchester PACS Procurement using Gateshead QEII Framework.

**c. When does this contract for VNA software or service come up for renewal?**

2032.

**4. Teleradiology Services**

**a. Does your trust currently engage with any external teleradiology providers?**

Yes.

**b. If yes, please name the providers involved, and provide any immediately available statistics on the usage of these teleradiology services.**

**Clarification requested:** Please can you clarify a time period.

**Response:** 24 months please. If possible, please break down by modality.

Provider	CT	MR	NM
Vital	1,620	461	6,525
4Ways	2,679	2,980	591
Medica	25,623	9,231	8,776

**c. When do these contracts for teleradiology services come up for renewal?**

Vital – January 2026.

4Ways – January 2027.

Medica – January 2030.

**5. Medical Imaging Volumes**

**a. Please provide any immediately available statistics or raw data on medical imaging volumes within the trust.**

The Trust does not hold any immediately available statistics.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Hazel Hendriksen  
Divisional Director of Operations for Specialist Services

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111