

NHS Foundation Trust

Information Governance Department

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2025/10680

Date Received: 15th April 2025

Response Due: 16th May 2025

Date: 2nd May 2025

Dear Sir/Madam

With reference to your request for information received on 15th April 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

I'm writing under the Freedom of Information Act 2000 to request information about complaints submitted by the midwives, nurses and doctors working at your trust.

From 1 Jan 2023 up to and including 15 April 2025, can you please tell me the following:

- 1. The number of grievances submitted by midwives, broken down into the nature of the complaint, including but not limited to:
 - Bullying and harassment
 - Work relations
 - · Terms and conditions of employment
 - Health and safety

Please break this down by year and month.

January 2025 – x1 dignity at work complaint submitted in relation to bullying and harassment.

For "bullying and harassment" and "work relations" (above) please provide us with the trust's summary of each grievance submitted by midwives and, where relevant, the outcome. Where necessary, please remove identifying details.

We are withholding the further detail requested in relation to question 1 under Section 40(2) of the Freedom of Information Act 2000, as disclosing it could lead to the identification of individuals. This constitutes personal data, and its release would breach the data protection principles.

2. The number of grievances submitted by doctors. Please break this down by year.

2023 = 3 grievances/dignity at work complaints lodged.

2024 = 0 grievances/dignity at work complaints lodged.

2025 (to date) = 0 grievances/dignity at work complaints lodged.

3. The number of grievances submitted by nurses. Please break this down by year.

2023 = 6 grievances/dignity at work complaints lodged.

2024 = 6 grievances/dignity at work complaints lodged.

2025 (to date) = 0 grievances/dignity at work complaints lodged.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Juliette Tait Chief People Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111