



# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

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WN1 1XX

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Web: [www.wwl.nhs.uk](http://www.wwl.nhs.uk)

Ref: FOI/2025/10694

Date Received: 22<sup>nd</sup> April 2025

Response Due: 21<sup>st</sup> May 2025

Date: 20<sup>th</sup> May 2025

Dear Sir/Madam

With reference to your request for information received on 22<sup>nd</sup> April 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

- 1. Within your health board could you specify the name and location of each of your emergency departments, minor injury units, walk in centres and urgent treatment centres.**

Emergency Department and Urgent Treatment Centre  
Royal Albert Edward Infirmary  
Wigan Lane  
Wigan  
WN1 2NN

Urgent Treatment Centre  
Leigh Infirmary  
The Avenue  
Leigh  
WN7 1HS

**For each of your individual Emergency Departments, Walk in Centres, Minor Injury Units or Urgent Treatment centre could you please answer the following questions:**

- 2. Which of the following options best describes the social prescribing provision in your Emergency Department, Walk-In-Centre, Minor Injuries Unit or Urgent Treatment Centre?**
  - a. We have an active social prescribing service**
  - b. We previously had a social prescribing service, but it is not active currently**
  - c. We are currently developing a social prescribing service**
  - d. We have never had a social prescribing service**

At the doors of the Emergency Department (wigan) we have a streamer (practitioner) that can direct patients to the most appropriate area based on their clinical needs. This service runs 8am-10pm 7 days a week.

We have alternative services such as access to community services team, alcohol specialist nurse, social care that support patients once medically optimised. There is no streamer at Leigh Urgent Treatment Centre.

**3. What date did your social prescribing service start?**

The streamer has been in place at Wigan Emergency Department/Urgent Treatment Centre for the last 5 years.

**4. What date did your social prescribing service end?**

N/A.

If you have selected option c or d no further information is required.

**5. Which of the following factors does/did your social prescribing service support with?**

- a. Housing and homelessness
- b. Violence reduction
- c. Alcohol and drugs
- d. Social isolation and loneliness
- e. Mental health
- f. Severe and multiple disadvantage
- g. High intensity/ high frequency service use
- h. Employment and training
- i. Youth specific interventions
- j. Early years interventions
- k. Domestic abuse
- l. Independent living
- m. Other – please could you tell us

N/A.

**6. How many patients are/were referred to your social prescribing service on average each month?**

N/A.

**7. How is/was your social prescribing service funded?**

N/A.

**8. How many social prescribers (Whole Time Equivalent) are employed in your emergency department?**

N/A.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'S Morton', with a stylized, cursive script.

Sarah Morton  
Divisional Interim Director of Operations & Performance – Medicine Division

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111