

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI/2025/10702

Date Received: 23rd April 2025

Response Due: 22nd May 2025

Date: 7th May 2025

Dear Sir/Madam

With reference to your request for information received on 23rd April 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

I am writing to request the following information under the Freedom of Information act 2000:

- 1. Please confirm the current CAFM Solution used by the Estates Team to manage Reactive and Planned Maintenance tasks and the name of the provider?**
Micad.
- 2. Please confirm the current system used by the Estates Team to manage CAD floor plans of the Trust estate buildings?**
AutoCAD.
- 3. When is the current CAFM solutions support and maintenance contract due for renewal?**
It was renewed 31/03/2025 with a suggested review in 12 months.
- 4. How much is paid per annum for support and maintenance of the CAFM system?**
N/A as this is included in the license fee cost.
- 5. How many main system user licences and mobile licences does the CAFM solution utilise?**
76.
- 6. Please provide a list of modules used by estates within the current CAFM system?**
Help desk, IPR and Zetasafe.

7. When was the last time the current system was reviewed by procurement for functionality/fit for purpose and value for money?

February 2025.

8. Please confirm contact details for the below positions with name, email address and telephone number:

- **Director of Estates:** John Fairhurst, Director of Estates and Facilities.
- **Director of Facilities:** Tony Farrell, Head of Capital and Property Services.
- **Estates Manager:** Marcus Summers, Head of Operational Estates.
- **Facilities Manager:** Senior Facilities Managers, Nick Bastow and Helen Littlehales.
- **Director of Soft Services:** The Trust does not have this role.
- **Soft Services Manager:** The Trust does not have this role.
- **EBME Manager:** We are unable to release the names of staff that are NOT in a public facing role and are below AfC Band 8a.
- **Property Asset Manager:** The Trust does not have this role.
- **Procurement Manager Estates:** We are unable to release the names of staff that are NOT in a public facing role and are below AfC Band 8a.
- **Director of Procurement:** The Trust does not have this title.

The Trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Tabitha Gardner
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF
Helpline number: 0303 123 111