

# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9  
Buckingham Row  
Brick Kiln Lane  
Wigan  
WN1 1XX

Email: [foi@wwl.nhs.uk](mailto:foi@wwl.nhs.uk)  
Web: [www.wwl.nhs.uk](http://www.wwl.nhs.uk)

Ref: FOI/2025/10712

Date Received: 29<sup>th</sup> April 2025

Response Due: 29<sup>th</sup> May 2025

Date: 15<sup>th</sup> May 2025

Dear Sir/Madam

With reference to your request for information received on 29<sup>th</sup> April 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

**Please could you tell me, data permitting, answering any questions you are able to:**

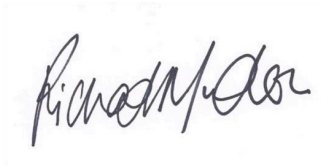
- 1. How many hours were spent by patients on acute wards awaiting admission for psychiatric treatment due to mental health beds not being available. Please could you provide this as an annual figure, if possible, for the years 2020, 2023, 2024, 2025.**
- 2. How many patients spent more than 12 hours in an ED awaiting a mental health bed in the same years?**
- 3. How many patients spent more than 24 hours in an ED awaiting a mental health bed in the same years?**
- 4. How many patients spent more than 120 hours in an ED awaiting a mental health bed in the same years?**

The Trust is unable to identify how many hours patients spent on acute wards awaiting admission for psychiatric treatment as it is not recorded centrally, if recorded it would be held within individual case notes. As case notes are for the care and treatment of patients, we do not request staff to interrogate them in order to collate the information required to respond to Freedom of Information requests.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we

will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Richard Mundon', is enclosed within a thin black rectangular border.

Richard Mundon  
Deputy Chief Executive

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111