

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2025/10750

Date Received: 13th May 2025

Response Due: 11th June 2025

Date: 30th May 2025

Dear Sir/Madam

With reference to your request for information received on 13th May 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

I would like to request the following details regarding the Podiatry service within your NHS Trust:

1. How many patients were treated by podiatrists in 2024?

WWL Community Podiatry Service treated 8,093 patients in 2024. This is based off the unique patients who had an appointment with a completed outcome.

2. Once referral is received, what are the current waiting times for patients to have both their first appointments as well as for follow up appointments? Can you please break down waiting times in excess of 6 and 13 weeks for podiatry appointments?

The Trust currently reports on New Waiting List via the Community Health Services Sitrep and does not routinely collect data for follow up appointments. Please see the attached waiting times for new patients in 2024.

3. How many patients are currently on the Trust's waiting list to receive podiatry related treatment in total?

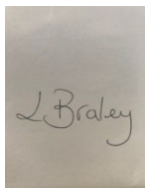
There are currently 2,539 patients waiting across all Community Podiatry waiting lists. This includes both new and review patients.

4. Does your trust have an internal waiting target for the wait time for a first appointment to be made once the patient has been referred, if so, what is it and is the Trust meeting this target?

The Trust target for Community services is to see all new patients within 18 weeks from referral.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A small, square, slightly faded image of a handwritten signature in dark ink. The signature appears to read 'L Braley'.

Lynne Braley
Director of Operations & Performance – Community Division

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111