



# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

## Information Governance Department

Suite 9  
Buckingham Row  
Brick Kiln Lane  
Wigan  
WN1 1XX

Email: [foi@wwl.nhs.uk](mailto:foi@wwl.nhs.uk)

Web: [www.wwl.nhs.uk](http://www.wwl.nhs.uk)

Ref: FOI/2025/10741

Date Received: 9<sup>th</sup> May 2025

Response Due: 9<sup>th</sup> June 2025

Date: 6<sup>th</sup> June 2025

Dear Sir/Madam

With reference to your request for information received on 9<sup>th</sup> May 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

**Under the Freedom of Information Act, relating to your organisation's data storage for digitised patient records:**

- 1. What system is used to store image files (i.e. records which have been scanned and digitised)?**  
Hylands Onbase.
- 2. The current total amount of data stored in the system. Please provide this in terabytes (TB).**  
14.5TB.
- 3. The volume of data added to the system annually for the past two years (2022/23 and 2023/24), with figures in TB.**  
1.5TB.
- 4. The hosting environment used for the system (e.g. on-premise, local cloud, or external private cloud).**  
On-premises.
- 5. The total amount of data that has been deleted from the system since its initial implementation, also in terabytes.**  
0.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Garry Harris', with a long horizontal stroke extending to the right.

Garry Harris  
Deputy Director Digital & Chief Technology Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111