

# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

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Ref: EIR/2025/10781

Date Received: 27<sup>th</sup> May 2025

Response Due: 24<sup>th</sup> June 2025

Date: 24<sup>th</sup> June 2025

Dear Sir/Madam

With reference to your request for information received on 27<sup>th</sup> May 2025, I can confirm in accordance with Part 2 (5) of the Environmental Information Regulations 2004 that we do hold part of the information you have requested. A response to each part of your request is provided below.

In your request you asked:

**1. How many complaints you have received due to “heat” “overheating” “too hot” “high temperatures”, each year for the last three years. If you don’t record complaints as such, please undertake a keyword search.**  
0.

**2. A copy of or link to your most recent heatwave plan**

The Trust does not have a specific heatwave plan, instead we have a severe weather plan which includes the required references to hot weather and heatwaves. Please see the attached.

**3a. Number of surgery appointments (operations) cancelled each year for the last four years**

Please see the attached.

**3b. Of these cancelled, how many were cancelled due to overheating / heat / power failures due to heat**

The Trust does not have a cancellation reason that is due to overheating / heat / power failures due to heat. Therefore, we are unable to provide this information.

**4a. Do you routinely measure the air temperature in your maternity wards?**

Yes – each room temperature is recorded in the morning and evening.

**4b. if so, how many times has it exceeded 26C, each year for the last three years?**

Please see the attached.

Please note that temperature recordings on our Maternity Ward began in June 2023, so only data from this point forward can be included within 2023 data. Additionally, the following recordings have not been sourced:

- July 2023
- August 2023
- December 2023

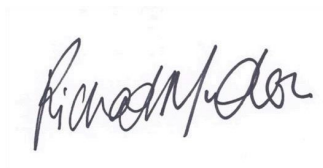
The answers to 4b are inclusive of temperatures taken in each room (7 in total) in both AM and PM (so, twice a day recordings).

**Ideally I would like the data broken down by hospital in your trust if possible. I'd like to receive this information electronically in a table or spreadsheet as such:**

**NB I am requesting this information under the EIR rather than FOIA, as it relates to the environment.**

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Environmental Information Regulations 2004.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Richard Mundon', is displayed within a light grey rectangular border.

Richard Mundon  
Deputy Chief Executive

**PLEASE NOTE:**

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wroughton, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111