



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Trust Headquarters

Chief Nurse

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Ref: FOI/2025/10804

Date Received: 3rd June 2025

Response Due: 1st July 2025

Date: 9th June 2025

Dear Sir/Madam

With reference to your request for information received on 3rd June 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

- 1. How much was spent on translation and interpretation costs over the last five financial years (2020/2021, 2021/2022, 2022/23, 2023/24, 2024/25)?**

Please could this data be broken down into a total sum over the five years and also broken down by each financial year.

	Interpreter and Translation Services combined	For Written Translation only
2020/21	£95,550.49	£1,642.
2021/22	£93,004.16	£4,044.
2022/23	£127,973.	£4,808.
2023/24	£167,956.	£9,255.
2024/25	£157,991.	£4,810.

- 2. Please can a separate list of the top five languages incurring the highest cost in the financial year 2024/25 also be included, with how much was spent on each language.**

All languages are charged at the same rate. The data is not recorded in a way which would allow us to provide a cost per language.

Top languages for 2024/25 (in order of highest to lowest):

- Kurdish Sorani

- Arabic
- Romanian
- Farsi
- Polish

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



KEVIN PARKER-EVANS

Kevin Parker-Evans MBA, FCMJ, CMgr. RN Dip HE

Chief Nursing Officer & Director of Infection Prevention and Control

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
 Wycliffe House
 Water Lane
 Wilmslow
 Cheshire, SK9 5AF

Helpline number: 0303 123 111