

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI/2025/10828

Date Received: 11th June 2025

Response Due: 9th July 2025

Date: 25th June 2025

Dear Sir/Madam

With reference to your request for information received on 11th June 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

1. Do you use a social media management platform?

No.

2. If so, what tools do you use?

N/A.

3. What is your annual spend on a Social media management tool?

£0.

4. What dates does your contract with your current supplier end (in the format of [month/year])?

N/A.

5. Do you use a social listening / media monitoring platform?

No.

6. If so, what tools do you use?

N/A.

7. What is your annual spend on a social listening / media monitoring tool?

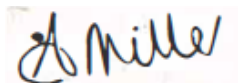
£0.

8. What dates does your contract with your current supplier end (in the format of [month/year])?

N/A.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'A Miller', on a light-colored background.

Anne-Marie Miller
Director of Communications and Stakeholder Engagement

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111