

NHS Foundation Trust

Information Governance Department

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2025/10850

Date Received: 19th June 2025

Response Due: 17th July 2025

Date: 15th July 2025

Dear Sir/Madam

With reference to your request for information received on 19th June 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Could you clarify if you still use the below mentioned systems in relation to the departments mentioned in my original FOI.

If yes, please update the contract expiry where relevant.

- 1. HR: Civica (TRAC) Expiry: 20/03/2024 Yes, expires 19.03.2027.
- 2. HR: Microcare Technologies (IJES) Expiry: 30/11/2028 Yes, the above is correct.
- 3. HR: Allocate Software (HealthRoster) Expiry: 23/07/2025 Yes, expires 23.07.2026.
- 4. HR: NHS Professionals (NHSP) Expiry: 30/03/2024 Yes, expires 31.03.2026.
- 5. HR: TempRE (TempRE) Expiry: 28/03/2026 Yes, the above is correct.
- 6. HR: Traineasy (Traineasy) Expiry: 31/03/2024 Yes, the above is correct.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Martyn Smith Associate Director of IM&T

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111