

**NHS Foundation Trust** 

**Information Governance Department** 

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2025/10851

Date Received: 19th June 2025

Response Due: 17th July 2025

Date: 16th July 2025

## Dear Sir/Madam

With reference to your request for information received on 19<sup>th</sup> June 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold part of the information you have requested. A response to each part of your request is provided below.

In your request you asked:

- **1. Name of the organisation and region**Wrightington, Wigan and Leigh NHS Teaching Hospitals Foundation Trust, North-West England.
- 2. Which of the following first presentation/emergency care services does your organisation provide?
  - Type 1 A&E department (Increasingly referred to as an Emergency Department) = A consultant led 24-hour service with full resuscitation facilities and designated accommodation for the reception of accident and emergency patients.
     Yes, at the Wigan Royal Albert Edward Infirmary (RAEI) site.
  - Type 2 A&E department = A consultant led single service or Emergency Department (e.g. ophthalmology, dental) with designated accommodation for the reception of patients.
     The Trust does not offer type 2 activity.
  - Type 3 A&E department = These are now referred to as Urgent Treatment Centres (UTCs).
    These are GP-led, open at least 12 hours a day, every day, offer appointments that can be booked through NHS 111 or through a GP referral, and are equipped to diagnose and deal with many of the most common ailments for which people attend A&E.
    Yes, at both the Wigan RAEI and the Leigh site. Both sites offer a UTC service.

- Type 4 Other non-UTC that continue to operate as MIUs, UCC, WICs
   The UTC's deal with minor injuries and minor illnesses, but these are classified as type 3 patients as both areas are UTC's.
- Type 5 Ambulatory Emergency Care Service
  The UTC's deal with minor injuries and minor illnesses, but these are classified as type 3 patients as both areas are UTC's.
- 3. How many patients with pretibial injuries does your first presentation/emergency care service see annually?

Coding is not recorded for attendances to the Emergency Department and patients may attend with a different presenting complaint. Therefore, the Trust is unable to provide this data as it is not recorded centrally, if recorded it would be held within individual case notes. As case notes are for the care and treatment of patients, we do not request staff to interrogate them in order to collate the information required to respond to Freedom of Information requests.

4. Does your first presentation/emergency care service have a protocol/policy/pathway/clinic for the conservative (non-surgical) management of people with pretibial wounds? If yes – please specify which

The Urgent Treatment Centre (UTC) at Wigan and Leigh employ emergency clinical practitioners who are trained in the conservative treatment of pre-tibial wounds. NICE guidance is followed in the correct treatment of these wounds.

5. At discharge what follow up care is provided for these patients (e.g. do you refer to: GP; Community Nurse; Community Wound Clinic; bring them back to a trust led clinic (please specify clinic type)

Followed immediate acute treatment of these wounds in the UTC patients are then referred to local district nursing teams for wound assessment or follow up. If this referral is not able to be completed in the recommended time frame, then advise will be given for the patient to return to the UTC for wound review and assessment.

6. Are patients routinely assessed for suitability for compression therapy (e.g. ABPI/TBPI) in this pathway/clinic? (yes/no/don't know/refer on to other speciality for compression)

Not in the UTC, if this is required the district nursing team would pick this up within the follow up assessment.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Laurel C. Murphy

Laurel Murphy

Divisional General Manager - Medicine

## PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111