

NHS Foundation Trust

Information Governance Department

Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2025/10867

Date Received: 26th June 2025

Response Due: 24th July 2025

Date: 24th June 2025

Dear Sir/Madam

With reference to your request for information received on 26th June 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

1. How many staff do you have in the whole organisation, including fulltime, volunteers and temporary staff (NHSP/Contractors)?

Whole headcount = 7.490

Volunteers = 266.

Temporary Staff (NHSP/Contractors) = 320.08 WTE bank total and 53.62 WTE agency total.

The Temporary Staff figures above are based on the WTE's in June for bank and agency staff including NHSP and Liaison TempRE, these are approximate worked WTE's in a month as the Trust does not record this type of staff by headcount.

2. How many endpoint devices do you have in the organisation? (Desktops, Laptops, Tablets, etc)?

Desktops and laptops = 6,248.

Tablets = 219.

- 3. Including managers, how many 1st Line (service desk/account creation, etc) WTE do you have?
- 4. Including managers, how many 2nd line/desktop support/EUC WTE staff do you have? 11.
- 5. Including managers, how many infrastructure/datacentre/3rd line WTE staff do you have? 7.

- 6. Including managers, how many networking WTE staff do you have?
- 7. Including managers, how many telecoms WTE staff do you have?
- 8. Including managers, how many cyber WTE staff do you have?
- 9. Are there any additional staff within your IT Department who aren't included in the above? If so, how many and can you give a brief description of their roles?

Projects Team = 8.

- Manager = 1
- Admin Support = 1.
- Project Managers = 3.
- Rollout engineers = 3.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Garry Harris

Deputy Director Digital & Chief Technology Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111