

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2025/10875

Date Received: 30th June 2025

Response Due: 28th July 2025

Date: 28th July 2025

Dear Sir/Madam

With reference to your request for information received on 30th June 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold part of the information you have requested. A response to each part of your request is provided below.

In your request you asked:

1. How much money did your trust spent on maintenance of electrical equipment in 2024, 2023, 2022, 2021, 2020?

The allocation of Operational Estates funding is not broken down into specific systems, electrical systems are maintained as part of the wider remit therefore this information can not be identified.

2. How many power failures have you experienced since 1 Jan 2020? What was the cause?

The Trust's incident reporting system does not allow us to interrogate the detail of any past event therefore this information is not centrally recorded. Each individual incident would need to be interrogated in order to establish this information.

We are not required to create new information to respond to a request or give judgement or opinion that is not already recorded. Furthermore, the Trust is not required to create new information or find answers to a question from staff that may happen to know. The Information Commissioner has confirmed this position in its online guidance on handling FOI requests.

3. How many hours of downtime due to electrical failure have been lost in 2024, 2023, 2022, 2021, 2020?

Please see the response to Question 2.

4. How many appointments have been cancelled due to electrical failures in 2024, 2023, 2022, 2021, 2020?

2024 = 576.

2023 = 434.

2022 = 211.
2021 = 194.
2020 = 315.

The above information has been provided based on "Equipment Failure/Unavailable" due to the clarification requested. Both Inpatient and Outpatient cancellations are included.

5. How many operations have been cancelled due to electrical failures in 2024, 2023, 2022, 2021, 2020?

2024 = 98.
2023 = 173.
2022 = 144.
2021 = 55.
2020 = 71.

The above information has been provided based on "Equipment Failure/Unavailable" due to the clarification requested. Both Inpatient and Outpatient cancellations are included.

6. Have you received funding to repair, replace or upgrade electrical equipment? How much and from whom?

The allocation of Operational Estates funding is not broken down into specific systems, electrical systems are maintained as part of the wider remit therefore this information cannot be identified.

An Operational Estates budget is allocated within the wider E&F budget and wider Trust budget. NHS budget codes are allocated nationally; they do not identify electrical systems as a specific expenditure line.

Capital bids are made as and when central funding is available, typically backlog maintenance and estates safety bids.

7. If yes, where has this funding been spent?

Please see the above.

8. Will you receive funding from the Estate Safety fund?

Yes.

9. How much have you invested in digital solutions for ongoing asset maintenance?

The Trust uses Micad.

10. How many assets can be monitored remotely?

Electrical assets are not generally remotely monitored.

11. When did you last update your single line diagram?

This is a constant process as schemes are undertaken and completed.

12. How many electrical assets are you responsible for maintaining?

Operational Estates provide a service to 3 main hospital sites, an outpatient centre and an off-site sterilisation and decontamination facility. The Trust does not have a count of every electrical item.

13. What percentage of your electrical maintenance activity is driven by the need to fix issues rather than preventative measures?

Operational Estates undertake both duties, PPM is undertaken however the service also provides a reactive maintenance service.

Clarification: The Trust does not have a specific cancellation reason due to “electrical failures” however we do have one for “equipment failure”. Would you be happy for us to answer the question using this cancellation reason?

Response: Yes, equipment failure will work well for us.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Kelly Knowles
Operational Director of Finance

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wroughtington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111