

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2025/10885

Date Received: 3rd July 2025

Response Due: 31st July 2025

Date: 29th July 2025

Dear Sir/Madam

With reference to your request for information received on 3rd July 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

1. What is your whole Trust's IT spend for the following financial year?:

- **FY 2023/2024 (£):** £5,365,921.
- **FY 2024/2025 (£):** £6,651,993.

The above figures are based on actual expenditure against the following subjective codes only, for the Trust as a whole: Computer Hardware Purchases, Computer Software/Licence Fee's, Computer Network Costs and Computer Maintenance.

DEFINITION: Please include in your IT spend calculation the capital and revenue cost of your IT staff, Software, Services, Hardware, Communication equipment and Other IT spend for the requested financial year.

2. Based on your most recent Digital Maturity Assessment (DMA) submission to NHS England in 2024 (and 2025, if completed), please provide the following:

- a) Your overall DMA score (on a scale of 1.0 to 5.0) = 2.48.
- b) If readily available, the individual scores for each of the seven DMA pillars:
 - Empower Citizens = 1.5
 - Ensure Smart Foundations = 3.2
 - Healthy Populations = 2.4
 - Improve Care = 1.8.
 - Safe Practice = 2.5.
 - Support People = 3.3.
 - Well Led = 2.0.

DEFINITION: The Digital Maturity Assessment (DMA) is a self-assessment tool used by NHS organisations to evaluate their readiness for digital transformation. The overall score is usually the average of seven pillars, each scored from 1.0 (least mature) to 5.0 (most mature). The pillars are: Empower Citizens, Ensure Smart Foundations, Healthy Populations, Improve Care, Safe Practice, Support People, and Well Led.

3. Based on your most recent HIMSS EMRAM and HIMSS INFRAM assessment/ self-assessment, please provide the following:
- Which HIMSS EMRAM score have your Trust currently achieved (0-7): EMRAM Level 5.
 - Which HIMSS INFRAM score have your Trust currently achieved (0-7): 4.
 - Do you have plans to reassess, if your Trust is working towards achieving a new HIMSS EMRAM or INFRAM level, what level is this, and when will it be achieved: No, there are no current plans.

DEFINITIONS:

Electronic Medical Record Adoption Model (EMRAM) – is an eight-stage model, scored from stages zero (least mature) to seven (most mature). At each stage, organisations need to demonstrate a progressive and eventual removal of paper, higher pervasiveness of use and compliance statistics, and an increasing reliance on automation and clinical decision support.

Infrastructure Adoption Model (INFRAM) – The eight-stage INFRAM measures the maturity of a healthcare facility's IT infrastructure across five areas: mobility, security, collaboration, transport and data centre.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Garry Harris', with a long horizontal stroke extending to the right.

Garry Harris
Deputy Director Digital & Chief Technology Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111