

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI/2025/10898

Date Received: 8th July 2025

Response Due: 5th August 2025

Date: 30th July 2025

Dear Sir/Madam

With reference to your request for information received on 8th July 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

1. For each of the following financial years (24/25, 23/24, 22/23, 21/22, 20/21):

a) The number of financial overpayments made to staff

2020/21 = 481.
2021/22 = 716.
2022/23 = 641.
2023/24 = 381.
2024/25 = 379.

b) Number of financial underpayments made to staff

2020/21 = 586.
2021/22 = 644.
2022/23 = 731.
2023/24 = 518.
2024/25 = 368.

c) The respectively amounts of overpayments in GDP

2020/21 = £217,280.15.
2021/22 = £167,621.99.
2022/23 = £325,712.43.
2023/24 = £261,278.14.
2024/25 = £237,268.89.

d) The respective amounts of underpayments in GDP

2020/21 = £592,185.01.
2021/22 = £456,729.05.
2022/23 = £715,373.91.
2023/24 = £447,340.76.
2024/25 = £335,203.35.

2. And then the number of times bailiffs or any other debt enforcement agency was brought in to pursue trust staff in order to recover overpayments.

2020/21 = 10.
2021/22 = 7.
2022/23 = 38.
2023/24 = 56.
2024/25 = 6.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Tabitha Gardner
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111