

**Wrightington, Wigan and  
Leigh Teaching Hospitals**  
NHS Foundation Trust

**Information Governance Department**

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WN1 1XX

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Web: [www.wwl.nhs.uk](http://www.wwl.nhs.uk)

Ref: FOI/2025/10902

Date Received: 9<sup>th</sup> July 2025

Response Due: 6<sup>th</sup> August 2025

Date: 30<sup>th</sup> July 2025

Dear Sir/Madam

With reference to your request for information received on 9<sup>th</sup> July 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

**I would be grateful if you could provide the most recent contract information you hold for the following areas**

**1. Standard Firewall (Network)**

**Firewall services that protect the organisation's network from unauthorised access and other internet security threats.**

**1. Who is the existing supplier for this contract?**

Softcat.

**2. What is the annual spend for each contract?**

£13,995.11.

**3. What is the description of the services provided?**

Standard Firewall (network).

**4. Primary brand (where applicable)**

This information is being withheld under Section 31 of the Freedom of Information Act. Please see the below.

This information is exempt under Section 31 of the FOI Act for the following reasons: The Trust like any organisation may be subject to cyber-attacks and, since it holds large amounts of sensitive, personal and confidential information, maintaining the security of this information is extremely

important. Cyber-attacks, which may amount to criminal offences for example under the Computer Misuse Act 1990 or the Data Protection Act 1998, are rated as a Tier 1 threat by the UK Government.

**5. What is the start date of the contract?**

01/03/2025.

**6. What is the expiry date of the contract?**

29/02/2028.

**7. What is the total duration of the contract?**

3-year contract as detailed above.

**8. Who is the responsible contract officer?**

• **Please include at least their job title, and where possible, name, contact number, and direct email address**

Procurement Contracts Manager.

The Trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

**9. How many licences or users are included (where applicable)?**

This information is being withheld under Section 43 of the Freedom of Information Act. Please see the below.

**2. Anti-virus Software Application**

**Programs designed to prevent, detect, and remove viruses, malware, trojans, adware, and related threats.**

**1. Who is the existing supplier for this contract?**

IT Health.

**2. What is the annual spend for each contract?**

£30,807.20.

**3. What is the description of the services provided?**

Anti-virus Software Application.

**4. Primary brand (where applicable)**

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**5. What is the start date of the contract?**

06/11/2024.

**6. What is the expiry date of the contract?**

06/11/2029.

**7. What is the total duration of the contract?**

5 years are detailed above.

**8. Who is the responsible contract officer?**

• Please include at least their job title, and where possible, name, contact number, and direct email address

Procurement Contracts Manager.

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**9. How many licences or users are included (where applicable)?**

This information is being withheld under Section 43 of the Freedom of Information Act. Please see the below.

**3. Microsoft Enterprise Agreement**

A volume licensing agreement that may include:

- Microsoft 365 (Office, Exchange, SharePoint, Teams)
- Windows Enterprise
- Enterprise Mobility + Security (EMS)
- Azure services (committed or pay-as-you-go)

**1. Who is the existing supplier for this contract?**

Insight & Softcat.

**2. What is the annual spend for each contract?**

£956,000 and £100,000.

**3. What is the description of the services provided?**

Microsoft Enterprise Agreement.

**4. Primary brand (where applicable)**

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**5. What is the start date of the contract?**

30/06/2024.

**6. What is the expiry date of the contract?**

30/06/2027.

**7. What is the total duration of the contract?**

3 years as detailed above.

**8. Who is the responsible contract officer?**

- Please include at least their job title, and where possible, name, contact number, and direct email address

Procurement Contracts Manager.

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**9. How many licences or users are included (where applicable)?**

This information is being withheld under Section 43 of the Freedom of Information Act. Please see the below.

**4. Microsoft Power BI**

**Or any alternative business intelligence platform used for data connectivity, dashboards, and reporting.**

**1. Who is the existing supplier for this contract?**

Catalyst.

**2. What is the annual spend for each contract?**

£79,541.

**3. What is the description of the services provided?**

Qlik support and maintenance contract.

**4. Primary brand (where applicable)**

Qlik Sense.

**5. What is the start date of the contract?**

29/05/2023.

**6. What is the expiry date of the contract?**

28/05/2026.

**7. What is the total duration of the contract?**

3 years as detailed above.

**8. Who is the responsible contract officer?**

- Please include at least their job title, and where possible, name, contact number, and direct email address

Procurement Contracts Manager.

The Trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

**9. How many licences or users are included (where applicable)?**

This information is being withheld under Section 43 of the Freedom of Information Act. Please see the below.

## Section 43(2) – Commercial interests

Information regarding the number of licenses has been withheld under section 43(2) of the FOIA if its disclosure would be likely to prejudice the commercial interests of the Trust.

Section 43 of the FOIA is a qualified exemption and is subject to the Prejudice Test and the Public Interest Test.

### Prejudice test

We confirm that we have carried out a full prejudice test and that, on the balance of probability, the Trust's interests would be prejudiced in the event of disclosure. Therefore, we confirm that the Prejudice Test is engaged.

### Public interest test

We have also carried out the Public Interest Test to ascertain whether the public interest in disclosure outweighs the public interest in withholding the requested information:

Public interest in disclosure of the information:

- We acknowledge that there is public interest in transparency around how the Trust engages with suppliers and procurement.
- We acknowledge that there is public interest in the Trust's finances.

Public interest in withholding of the information:

- **Protecting public finances** – As a public authority, the Trust must ensure that it obtains the best value for money. Disclosure of the information would be likely to affect the quality of future offers provided to the Trust. It is therefore firmly in the public interest not to disclose any information which would affect commercial offers made to the Trust, which in turn will affect the Trust's finances.
- **Ensuring fair competition** – Information provided to the Trust during the procurement process contains sensitive competition information. It is not in the public interest to disclose information which would affect free and fair competition.
- **Transparency** – We understand that there is public interest in how the Trust engages with suppliers. However, we consider that the information held by the Trust would not significantly further the public understanding of its relationship with these suppliers beyond what has already been disclosed in this response.
- **Reputation damage or loss of confidence** - It is firmly in the public interest that the Trust takes all steps to protect its reputation around information handling. It is not in the public interest to do anything which would jeopardise our ability to maintain strong working relationships with third parties.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Garry Harris', with a long horizontal stroke extending to the right.

Garry Harris  
Deputy Director Digital & Chief Technology Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111