

NHS Foundation Trust

Information Governance Department

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2025/10910

Date Received: 11th July 2025

Response Due: 8th August 2025

Date: 7th August 2025

Dear Sir/Madam

With reference to your request for information received on 11th July 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

- 1. How many patients in A&E waited 24 hours or more from time of arrival until admission to hospital or discharge for each of the past five calendar years
 - a. 2020, 2021, 2022, 2023, 2024 and partial data for 2025 if available Please see the attached.
- 2. How many patients in A&E waited for 3 hours or more between the hours of 11pm-6am from time of arrival until admission to hospital or discharge for each of the past five calendar years
 - a. 2020, 2021, 2022, 2023, 2024 and partial data for 2025 if available Please see the attached.
- 3. The average A&E wait time from time of arrival until admission to hospital or discharge for each of the past five calendar years
 - a. 2020, 2021, 2022, 2023, 2024 and partial data for 2025 if available
 Please see the attached. The wait times have been provided based on the "median time" in hours, to eliminate the impact of any outliers/data quality issues.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Richard Mundon Deputy Chief Executive

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111