



# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

## Information Governance Department

Suite 9  
Buckingham Row  
Brick Kiln Lane  
Wigan  
WN1 1XX

Email: [foi@wwl.nhs.uk](mailto:foi@wwl.nhs.uk)  
Web: [www.wwl.nhs.uk](http://www.wwl.nhs.uk)

Ref: FOI/2025/10923

Date Received: 17<sup>th</sup> July 2025

Response Due: 27<sup>th</sup> August 2025

Date: 27<sup>th</sup> August 2025

Dear Sir/Madam

With reference to your request for information received on 17<sup>th</sup> July 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

**Can you please provide an update on your Trust's Infrastructure, including aspects of SaaS, Messaging, and eProcurement? The questions are in the attached spreadsheet, which I would be grateful if you could fill in.**

Please see the attached response.

**Clarification 1:** Please can you confirm what information you are specifically requesting regarding Q2 (In-house data centre) as there is no main supplier.

**Clarification 1 response:** If there is no main supplier, please offer the names of the suppliers or software/hardware that you do use.

**Clarification 2:** Please can you confirm what information you are specifically requesting for Q9b? This question is not specific enough for our department to be able to provide a response.

**Clarification 2 response:** eProcurement software sometimes comes with various modules (eg supplier management, approval workflows, order handling, contract management etc). If the software that you use comes as an all-in-one, please write n/a for this question.

**Clarification 3:** Regarding question 5 – can you please elaborate on 'monitors for blood levels'? is this levels of glucose in the blood?

**Clarification 3 response:** To clarify, yes, 'monitors for blood levels' does refer to devices that measure levels of glucose in the blood.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Garry Harris', with a long horizontal stroke extending to the right.

Garry Harris  
Deputy Director Digital & Chief Technology Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111