

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2025/10924

Date Received: 17th July 2025

Response Due: 14th August 2025

Date: 14th August 2025

Dear Sir/Madam

With reference to your request for information received on 17th July 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Under the Freedom of Information Act 2000, I am requesting the following information regarding your Therapy and Community Rehabilitation services, including Occupational Therapy, Physiotherapy, Speech and Language Therapy, and Dietetics:

1. Are any of these services currently delivered by external providers through:

- **Insourcing** = No.
- **Outsourcing** = No.
- **Subcontracting** = No.

The Trust does not use insourcing, outsourcing or subcontracting for Therapy and Community Rehabilitation services, including Occupational Therapy, Physiotherapy, Speech and Language Therapy, and Dietetics.

2. For each external provider currently engaged, please provide:

- **Name of the provider**
- **Type of engagement (insourced, outsourced, subcontracted)**
- **Service(s) provided**
- **Contract start date**
- **Contract end date or review date**
- **Annual contract value or total spend to date Volume of activity delivered (e.g. number of patients seen, sessions delivered, or hours worked) Performance metrics or KPIs, if**

available Was the contract awarded via a framework or open tender? If so, please specify which framework (e.g. NHS SBS, HealthTrust Europe, etc.).
N/A.

- 3. Who is the internal lead responsible for managing these contracts? Please provide their job title and department.**
N/A.
- 4. Who do the external providers report into operationally within your organisation? (e.g. Clinical Lead, Service Manager)**
N/A.
- 5. Are there any current or upcoming plans to procure additional external support for these services in the next 12 months?**
N/A.
- 6. Have you experienced any challenges in meeting waiting time targets or service demand in these areas over the past 12 months?**
N/A.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Tabitha Gardner
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wroughtington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111