



# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

## Information Governance Department

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Web: [www.wwl.nhs.uk](http://www.wwl.nhs.uk)

Ref: FOI/2025/10940

Date Received: 22<sup>nd</sup> July 2025

Response Due: 19<sup>th</sup> August 2025

Date: 12<sup>th</sup> August 2025

Dear Sir/Madam

With reference to your request for information received on 22<sup>nd</sup> July 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

**I am writing to request the following information under the Freedom of Information Act 2000 regarding your organisation's mobile phone contract(s).**

**If your organisation uses more than one provider, please provide a breakdown for each provider individually.**

**1. Network Provider(s)**

**Please confirm the name(s) of the current mobile network provider(s) (e.g. EE, Vodafone, O2/Telefonica, Three).**  
Vodafone.

**2. Annual Average Spend**

**Please provide the annual average spend for each mobile network provider. If a new contract has been awarded recently, an estimated annual spend is sufficient.**  
£88,501.72.

**3. Number of Connections**

**Please provide the total number of mobile connections, broken down by:**

- **Voice-only devices** = This information is being withheld under Section 43 of the FOI Act.
- **Voice and data devices** = This information is being withheld under Section 43 of the FOI Act.
- **Data-only devices** = This information is being withheld under Section 43 of the FOI Act.

**4. Contract Duration**

**Please confirm the length of each contract and whether any extension options are included.**  
24 months.

**5. Contract Start Date**

**Please provide the actual contract start date(s) for each provider. (Please do not include the framework start date unless it is also the date of the signed agreement.)**  
05/01/2025.

**6. Contract Expiry Date**

**Please confirm the expiry date(s) of the current agreement(s). If the contract is rolling, please specify.**  
05/01/2027.

**7. Contract Review Date**

**Please indicate when the organisation intends to review or retender the mobile phone contract(s).**  
05/01/2027.

**8. Responsible Officer**

**Please provide the name, job title, direct phone number and email address of the individual(s) responsible for managing this contract. If full contact details cannot be disclosed, the job title will suffice.**

Senior Contracts Manager.

We are unable to release the names of staff that are NOT in a public facing role and are below AfC Band 8a.

The Trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

**If the service was purchased through a procurement framework, please also provide the name of the framework and its reference number.**

CCS RM6261 – Mobile Voice and Data Services.

**9. Managed Service Provider (if applicable)**

**If the mobile phone services are managed via a third-party provider, please confirm the name of the network provider, the number of connections, and the name/job title of the person responsible internally.**

N/A.

**10. Aggregation**

**Is this mobile phone contract part of a wider aggregation exercise with other organisations? If so, please specify.**

N/A.

**11. Current Tendering or Future Plans**

**If the current contract has expired or is operating on a rolling basis, please confirm the organisation's intentions moving forward.**

**If your organisation is currently out to tender, please provide the anticipated award date and any available details.**

Current contract in place, not due to expire.

## 12. Recent Contract Award (if applicable)

**If this contract was awarded within the past three months, please provide the shortlist of suppliers who submitted bids.**

Contracted awarded more than 3 months ago.

### Section 43(2) – Commercial interests

Information regarding the number of connections has been withheld under section 43(2) of the FOIA if its disclosure would be likely to prejudice the commercial interests of the Trust.

Section 43 of the FOIA is a qualified exemption and is subject to the Prejudice Test and the Public Interest Test.

#### Prejudice test

We confirm that we have carried out a full prejudice test and that, on the balance of probability, the Trust's interests would be prejudiced in the event of disclosure. Therefore, we confirm that the Prejudice Test is engaged.

#### Public interest test

We have also carried out the Public Interest Test to ascertain whether the public interest in disclosure outweighs the public interest in withholding the requested information:

Public interest in disclosure of the information:

- We acknowledge that there is public interest in transparency around how the Trust engages with suppliers and procurement.
- We acknowledge that there is public interest in the Trust's finances.

Public interest in withholding of the information:

- **Protecting public finances** – As a public authority, the Trust must ensure that it obtains the best value for money. Disclosure of the information would be likely to affect the quality of future offers provided to the Trust. It is therefore firmly in the public interest not to disclose any information which would affect commercial offers made to the Trust, which in turn will affect the Trust's finances.

- **Ensuring fair competition** – Information provided to the Trust during the procurement process contains sensitive competition information. It is not in the public interest to disclose information which would affect free and fair competition.

- **Transparency** – We understand that there is public interest in how the Trust engages with providers. However, we consider that the information held by the Trust would not significantly further the public understanding of its relationship with these suppliers beyond what has already been disclosed in this response.

- **Reputation damage or loss of confidence** - It is firmly in the public interest that the Trust takes all steps to protect its reputation around information handling. It is not in the public interest to do anything which would jeopardise our ability to maintain strong working relationships with third parties.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we

will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Garry Harris', with a long horizontal stroke extending to the right.

Garry Harris  
Deputy Director Digital & Chief Technology Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111