

Information Governance Department

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2025/10951

Date Received: 24th July 2025

Response Due: 21st August 2025

Date: 21st August 2025

Dear Sir/Madam

With reference to your request for information received on 24th July 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold part of the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Will you please provide the following information in respect of all parking schemes / systems within the grounds of Leigh Hospital / Health Centre.

1. Provide details of any different parking schemes, including charging practices within the site and indicate areas affected.

Parking at Leigh Infirmary for WWL staff and patients:

- Staff enter into the Trust car parking scheme and pay £27.80 per month to park in staff areas (beyond the barriers at Hanover Street).
- There are also a limited number of staff spaces on Hanover Street. There is also a consultant staff area at Leigh for which consultants pay £41.70 per month. Staff who pay £27.80 for a multi-site path are also allowed to park in staff areas at Leigh Infirmary.
- Blue badge holding staff free.
- Public parking at Leigh infirmary: 30 mins free, up to 2 hours is £3.20, 2-4 hours is £5.70, and 4-24 hours is £7.50.
- Blue badge holders free.
- Parking for the public consists of the car park in front of the hospital and Hanover Street carpark.

2. Provide details of all companies operating parking management systems / ANPR within the sites and indicate which areas are involved.

OSC Security are employed by WWL at the Leigh Infirmary site, part of their duties is to manage traffic flow. There is at present, no ANPR on the WWL site at Leigh Infirmary.

3. Provide details of the WWL management of any scheme / ANPR system eg. who instructs such a company / liaises with / and manages any such schemes on behalf of WWL Also, what fees / proportion of Penalty Charges does WWL receive?

At the WWL proportion of site at Leigh Infirmary, OCS manage traffic flow.

WWL has a contract with OCS with agreed terms and conditions.

WWL do not receive any monies from penalty charges issued by OCS.

Legion Group, which is part of OCS, are responsible for the administration of parking charge notices.

A parking charge notice is £40 if paid within 28 days, £20 if paid within 14 days.

4. Provide details of all measures in place by WWL and any parking system operators to accommodate visitors with disabilities / learning difficulties.

Blue badge holders are allowed to park for free in any public bay across all WWL sites.

Leigh Health Centre utilise an ANPR system at their site at Leigh. It is operated by UK Parking Control Ltd with tariffs of 20 mins – free, 1 hour is £1, 2 hours is £2 and over 2 hours is £4. However, this is not a WWL scheme, and we do not hold any further information regarding the contracts at Leigh Health Centre.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

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Tabitha Gardner Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111